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TRAINING MANUAL

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HOW THE SYSTEM WORKS

Highly customized Bluetooth® sensors allow data to be quickly gathered onsite from each iQ[™] device and then uploaded to the cloud directly from a smartphone. This is a complete rodent data gathering and management system with the ease of use and affordability that will allow it to be used at any account.



After rodent control activity has been uploaded, it is simple to review the account history to determine both short-term and long-term trends. Customize the date range and instantly analyze the data to begin problem solving at accounts. Use this information to retain business, go after new business and be a Smarter PMP at your accounts.



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REGULATORY INFORMATION

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BEFORE YOU START:

Smartphone requirements for Bell Sensing App:

(O) Bell SENSING TECHNOLOGIES

ANDROID:

Android 6 and above All devices must support Bluetooth[®] Minimum 200MB space free



IOS:

iOS 10 and above, recommend iOS 11 and above iPhone 6 and above, recommend iPhone 7 and above All devices must support Bluetooth[®] Minimum 200MB space free

HOME DASHBOARD



Once you have logged into your Bell Sensing App you will be at your Home Dashboard. This is where you find the account you would like to view or service. Tap Account Manager.

AVAILABLE ACCOUNTS



To view Available Accounts, tap Account Manager on the Home Dashboard. This will bring up a listing of accounts you have been granted access to service.

< Accol	unt Manager	
Tap on an acco	ount in the list below to schedule.	add it to your
Q		
Available Accounts	3	
125 Fish Circle, H Last visit: 09/11/	Holland, Pennsylvania, /19	18966, United
BST HENSEL D	JEMO	
6500 Stack Dr., W	Vindsor, Wisconsin, 53 /19	598, United
LOOL 1101L 09/20/	12	
Express Tray T	ime Study	1
Last visit: 08/28/	ike, unurchville, Penns (19	yivania, 18966,
Offsite Testina		
333 Red Brick Ro	oad, Verona, Wisconsin	, 53593, United
Last visit: 09/21/	(19	
Onsite Testing		
3699 Kinsman Bl Last visit: 09/23/	lvd., Madison, Wiscons /19	sin, 53704,
Windsor Wareh 6500 Stack Dr. W	house Yindsor, Winconsin, 535	i98, United
Last vion. 09/17/	19	
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To choose an account, tap on Account Name.

ACCOUNT LIST



To download the account information into the App, you need to add the account to the Account List. This will enable servicing, regardless of connectivity. To add an account, tap the blue + sign in the bottom right hand corner. This will bring up a listing of all available accounts.

NE 🐨 🚽 70% 💼 10.48 4 Account Manager Tap on an account in the list below to add it to your schedule. Q Available Accounts 125 Fish Circle, Holland, Pennsylvania, 18966, United Last visit: 09/11/19 **BST HENSEL DEMO** 6500 Stack Dr., Windsor, Wisconsin, 53598, United Last visit: 09/23/19 Express Tray Time Study 123 2nd Street Pike. Churchville. Pennsylvania, 18966. Last visit: 08/28/19 **Offsite Testing** 333 Red Brick Road, Verona, Wisconsin, 53593, United Last visit: 09/21/19 Onsite Testing 3699 Kinsman Blvd., Madison, Wisconsin, 53704, Last visit: 09/23/19 Windsor Warehouse 6500 Stack Dr, Windsor, Wis 53598, United

Tap the account name you would like to add to your Account List. The App will take you back to the account list, showing the account you added.



To delete accounts from this list, tap the garbage can icon in the upper right hand corner. An X will appear next to all of the account names. Tap the X for the account you wish to delete.



A pop-up will appear that reads: "You are about to delete [ACCOUNT NAME] from this device. All associated account and device data for this visit will be lost." Tap on the word DELETE. This will remove the account from the Account List. This account will still be included in the Available Accounts list.

DEVICE LIST PREVIEW



After selecting an account from the available accounts in the Account List, you can see Device List preview by tapping on the eye icon to the left of the account name.

*	multiple catch 001 Type • 24/7 IQ Location • front of building	Last Events • 0 Total Events • 36 98%
*	multiple catch 002 Type + 24/7 IQ Location - back door	Last Events - 0 Total Events - 32 96%
	snap trap 001 Type • T-Rex IQ Location • celling	Last Events - 0 Total Events - 10 60% mo
*	snap trap 002 Type • T-Rex IQ Location • under pallet	Last Events • 0 Total Events • 12 40% ac
×	tray 001 Type - Express IQ Location - under bush	Last Events • 3 Total Events • 63 77% and
Å	tray 002 Type • Express IQ Location • 236	Last Events + 1 Total Events + 59 90%

When you tap the eye icon it will give you a snapshot of the devices currently deployed at the account. You can see name and type of device, location, events from last service and total lifetime events, as well as battery life. You will not be able to see current events until you are onsite and have started a service visit.

STARTING A SERVICE

10.49 🖬		¥! ক্রি.⊪ 70% 🕯
←	Account Mana	ager
	Windsor Warehou 6500 Stack Dr Last visit: 09/17/19	ISE
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After selecting an account from the available Accounts in the Account List, tap on the START button to the right of the account name to begin a service visit.

ACCOUNT DASHBOARD



When starting a service visit the first screen you see is the Account Dashboard. This is the home screen for your service visit. It will show you account name and address, how many devices are deployed at account, options to add, swap or remove devices, view device list, or record any notes about the account, as well as finish service visit.

ADDING DEVICES TO ACCOUNT



To add devices to the account tap "Add Device" on the Account Dashboard.

In order to pair the device with the account you first need to wake up the sensor. Tap product from list that you will be adding to the account. This will bring up a video demonstrating how to activate the device. Follow video instructions every time you are adding a new device. After you have tapped your device, tap on the blue arrow on bottom right hand corner of screen. At this screen you can either manually type in the serial number from the device or you can tap the camera icon. If you tap the camera icon you will then scan the QR code that is on the device. It will automatically take you back to the "Add the device" screen and will fill in the serial number for you.

Another way to add device is to tap on the device sensor icon, which will pull up any device that is immediately nearby. Choose the device that matches the serial number on your tray. Once the serial number is filled in, tap the blue arrow in the bottom right-hand corner. This will pair the device with the app and will only take a few seconds. If it takes longer than 1 minute, hit back button and try to pair again. Once the device is found you will want to give the device a name, number and location description. Tap the blue check mark in bottom right-hand corner.

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11:10 🖬 🖬 🐼

Express ID

Bait Station Tray 001

Add Bait/T-Rex

Please update the device details

× % / 54%

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ADDING AN EXPRESS iQ" TRAY





To add an Express iQ tray, go to Account Dashboard screen and hit Add Device.

Scan Express iQ tray's QR code to add device, then name, number tray and add location. Within the location description it's important to input a concise description to help locate and know you are at the correct device in the future. On this screen you have the ability to add any custom notes you may have if needed. However, this is not mandatory.

Bait Station Tray 001 Add Bait/T-Rex Please update the device details Contrac Blox Contrac Super Size Blox Contrac Soft Bait Contrac with Lumitrack Blox Detex w/ Lumitrack Soft Bait Detex w/ Lumitrack Blox Ditrac Blox Ditrac Cake Eastran Blox Final Blox Final Soft Bait Formus Blox Terad3 Blox Terad3 Ag Blox Apple Bait Block Blocks Blue Max Blocks For an Express iQ tray there

For an Express iQ tray there are a few more steps. If you will be baiting or trapping in an Express iQ tray tap "Add Bait/T-Rex". For baiting, tap on the "Bait Type" and choose the bait you are using. Next, tap the "Amount Used" section and manually type in the number used. For trapping, slide the slider on the left-hand side of "Include T-Rex" from left to right.



Once you have completed the previous steps you would now tap on the blue check in the bottom right-hand corner. On the "Add the device" screen that pops up, tap on the blue check in the bottom right-hand corner again. This concludes the adding of the device to the account.

ADDING A 24/7 iQ" MULTI-CATCH TRAP

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Wind	sor Wareh 6500 Stack Dr	ouse
	0/6 Devices Found	
+ Add Device	T ₁ Swap Device	Remove Device
Device List	Notes	Finish Visit
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To add a 24/7 iQ trap, go to Account Dashboard screen and hit "ADD Device".

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Device Setup	
Device Please update th	found! e device details.
Device Type: 24/7 IQ	
Device Name	
Multiple Catch	002 *
Location Description	
under pallets	12.000
Notes	13/30
	-
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Scan the 24/7 iQ trap's QR code to add device, then name, number tray and add location. Within the location description it's important to input a concise description to help locate and know you are at the correct device in the future. On this screen you have the ability to add any custom notes you may have if needed. However, this is not mandatory.



Once you have completed the previous steps you would now tap on the blue check in the bottom right-hand corner. On the "Add the device" screen that pops up tap on the blue check in the bottom right-hand corner again. This concludes the adding of the device to the account.

ADDING A T-REX iQ" TRAP

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Dashi	dsor Wareh 6500 Stack Dr O/6 Devices Found T Swap Device Notes	Remove Device
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To add a T-Rex iQ trap, go to Account Dashboard screen and hit "ADD Device".

11:17 📟		🗙 🖘 🗐 63% 💼
Device Setup		
De	evice foun	d!
Device Type: T-Rex IC]	
Device Name Snap Trap		003 📮
Location Description		
in the ceiling		
Notes		
		0
	0	/

Scan the T-Rex iQ trap's QR code to add device, then name, number tray and add location. Within the location description it's important to input a concise description to help locate and know you are at the correct device in the future. On this screen you have the ability to add any custom notes you may have if needed. However, this is not mandatory.



Once you have completed the previous steps you would now tap on the blue check in the bottom right-hand corner. On the "Add the device" screen that pops up tap on the blue check in the bottom right-hand corner again. This concludes the adding of the device to the account.

REMOVING DEVICES





In order to remove a device from an account, go to Account Dashboard and tap on "Remove Device". To select the device to remove tap on the device sensor icon, which will pull up the device that is immediately nearby.



Once you have completed the previous steps you would now tap on the blue arrow in the bottom right-hand corner.



On the "Confirm Device Removal" screen that pops up, tap on the word CONTINUE.



Then tap the blue check in the bottom right-hand corner again. This concludes removing the device from the account.

SWAPPING DEVICES





In order to swap a device from an account, go to Account Dashboard and tap on "Swap Device". Since you will need to activate the sensor for the new device prior to adding to the account, the video instructions on the activation process appear. Follow the instructions and tap on blue arrow in bottom right-hand corner. <complex-block>

Press the Device Sensor lcon to search for your old device, tapping on the device name to select it.



Tap on the Device Sensor lcon for your new device and tap on the device name to select it.



If your old device is broken or has a dead battery, slide the slider button from left to right and tap confirm.

SWAPPING DEVICES



Once complete, tap on the blue "CHECK VALIDITY" button at the lower part of your screen. Tap the blue arrow in the bottom right-hand corner twice. The App will pair the new device and remove the old device. Next the "Old Device Swap" screen will appear. Tap on the blue arrow in the bottom right-hand corner.

Once the"New Device Swap" screen appears, tap on the blue arrow in the bottom right-hand corner. When the new device is found, the previous device information will auto populate. You can choose to use this information or update it. Once device has been updated, tap the blue check mark in the bottom right-hand corner twice. The devices are now swapped.

VIEWING DEVICES



On the account dashboard tap the "Device List" icon to view all devices currently deployed at the account.



You will now see the list of all devices at this account.

VIEWABLE DEVICE FILTER



Once you have tapped the "Device List" icon and are viewing the listing of devices there is an option to filter what you are viewing. Tap the "FILTER" icon in the upper right-hand corner.



The first option you have is to filter to only display close devices. This will filter out any devices that are not within viewable range. To do that slide the slider from left to right and hit "APPLY".



The other option you have is to filter all the devices by the following categories: Service Required, Serviced, No Events, and Not Detected. The default setting is for all of them to be checked.



Tap on the category you would like to "uncheck".

Set the filter to your preferences and tap on "APPLY". Your Device List will now be filtered to your custom settings.

APP ICONS

When in the "Device List" view there are a few different icons you will see and they will be color coordinated:

- If a device is showing a gray icon, the device is not discovered by the app.
- Devices with high event totals will be in red and low event totals in yellow.
- Devices that have zero events will either show in green if service is not required or in blue if there is mandatory service needed.
- The icons will either be solid colored circles or hollow colored circles depending on the distance you are from that device.
- If you are close enough to view activity but not download, the circle will be hollow.
- Once you are close enough to that device to download events, the circle will fill in with a solid color.
- Once data is downloaded and the device serviced, the icon will change to a full green circle with check mark, showing complete.
- If data from a device is downloaded but not yet serviced, the wrench icon will appear. You will need to service that device in order to get a green check mark, showing service complete.



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SERVICING AN EXPRESS iQ[®] TRAY

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yi o	ultiple catch 001 pe - 24/7 IQ cation - front of building		No Events Tap to Edit 97% See
y N	ultiple catch 002 pe • 24/7 IQ cation • back door	Тар	Events to Download 🖌 96% 🛲
n yi	ap trap 001 pe - T-Rex IQ cation - ceiling	Тар	Events to Download 🚽 60% 🖭
n yi	lap trap 002 pe • T-Rex IQ cation • under pallet		
1	ay 001 pe - Express IQ cation - under bush	Тар	Low Events to Download 🔏 75% 📖
ia vi	ay 002 pe • Express IQ cation • 236		
	0		<



In order to service an Express iQ bait station tray and receive the information from the sensor, you will need to be inside the range to download the data. That range is typically within 5-10 feet of the device. While in the device list screen, you will see circles for each device. When the hollow circle fills in to become a fully colored circle, you have reached the "downloadable" range. After you are inside that range, you may tap on the full circle to begin the download. This will only take a few seconds. Once the information is downloaded, the screen will pop up giving you the service options.

If you are baiting in the station, there will be the option to either refill or not refill the bait. If you are trapping in the station, there will be an option for documenting a capture. If you are doing both, both options will be displayed. For Baiting:

• When you are not refilling the bait - tap "Not Refill". When you are refilling the bait - tap "Refill".



To document the bait type, tap the "Bait Type" and choose the bait you are using from the provided list.



Next, tap the "Amount Used" section and manually type in the number used.

Adult M

2:43 🖴

Device Status

tray 001

2:43 🖴

Device Status

Capturo Type

Norway Rat

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Notes

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tray 001

SERVICING AN EXPRESS iQ" TRAY

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tray 00	01		
xpress IQ			÷
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NO REFILL/CAP	TURE	REFILL	
	CAPTURE)	
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Other			
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For Trapping:

• When you are trapping in a station, there will be an option to document any captures. If something is captured, tap "CAPTURE".

Next, tap "Capture Type" and choose what was captured from the drop-down list.

Finally, choose the gender and tap ADD. On this screen you may choose one of the "Quick Notes" to document the conditions of the station. Additionally, you have the ability to document any custom notes you may have if needed. However, this is not mandatory.

Once you have completed the above steps you would now tap the blue check in the bottom right-hand corner. This concludes the service of the device.

Adult M



On the device list you will now see a full green circle with a check to indicate the device has been fully serviced.

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snap trap 001

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SERVICING A T-REX iQ" TRAP

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×	Snap Trap 003 Type - T-Rex IQ Location - in the ceiling	
\oslash	multiple catch 001 Type • 24/7 IQ Location · front of building	No Events Top to Edit 97% IMM
*	multiple catch 002 Type • 24/7 IQ Location • back door	Events Tap to Bosenload 🔏 66% 🛲
*	snap trap 001 Type • T-Rex IQ Location • ceiling	Events Tap to Download 🖌 60% IMO
*	snap trap 002 Type • T-Rex IQ Location • under pallet	
*	tray 001 Type • Express IQ Location • under bush	Low Events Tap to Download 📕 75% 📖
*	tray 002 Type • Express IQ Location • 236	
	III O	<

Snap trap 001 T.Rex.IQ Device Status NO CAPTURE CAPTURE	
T-Rex IQ Ended Status NO CAPTURE CAPTURE	
NO CAPTURE CAPTURE	
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	j (

In order to service a T-Rex iQ rat trap and receive the information from the sensor, you will need to be inside the range to download the data. That range is typically within 5-10 feet of the device. While in the device list screen, you will see circles for each device. When the hollow circle fills in to become a fully colored circle, you have reached the "downloadable" range. After you are inside that range, you may tap the full circle to begin the download. This will only take a few seconds. Once the information is downloaded, the screen will pop up giving you the service options.

If nothing is captured in the device, you would tap "NO CAPTURE". If something is captured in the device, you would tap "CAPTURE". Once you tap "CAPTURE", next, tap "Capture Type" and choose what was captured from the drop-down list and choose the gender. On this screen you may choose one of the "Quick Notes" to document the conditions of the trap. Additionally, you have the ability to document any custom notes you may have if needed. However, this is not mandatory.

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Once you have completed the above steps you would now tap the blue check in the bottom right-hand corner.

=	windsor warehouse	FILTER T
*	Balt Station Tray 002 Type • 24/7 IQ Location • Northwest corner	
\oslash	multiple catch 001 Type • 24/7 IQ Location • front of building	No Events Tap to Edit 97%
\oslash	multiple catch 002 Type • 24/7 IQ Location • back door	No Eventa Tap to Edit 95% 📷
0	Alsop trop 001 Type • T-Rex IQ location • ceiling	Events Tap to Edit 60% 300
\oslash	tray 001 Type - Express IQ Location - under bush	No Events Tap to Edit 75% (#)
*	tray 002 Type - Express IQ Location - 236	
		<

This concludes the service of the device. On the device list you will now see a full green circle with a check to indicate the device has been fully serviced.

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Device Status

← multiple catch 002

NI 🤋 🗉 33% 🖬

Device Statu

Mouse

Pup M

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SERVICING A 24/7 iQ" TRAP

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×	Snap Trap 003 Type - T-Rex IQ Location - in the ceiling	
\oslash	multiple catch 001 Type • 24/7 IQ Location • front of building	No Events Top to Edit 97% 🛲
*1	nultiple catch 002 hpn • 24/7 IQ location • back door	Events Tap to Download 🔏
*1	snap trap 001 Type • T-Rex IQ Location • ceiling	Events Tap to Download 🖌 60% IND
*	snap trap 002 Type • T-Rex IQ Location • under pellet	
*	tray 001 Type • Express IQ Location • under bush	Low Events Tap to Download 🖌 75% 📖
*	tray 002 Type • Express IQ Location • 236	
	III O	<

- multiple cato	:h 002
4/7 IQ avice Status	I
NO CAPTURE	CAPTURE

In order to service a 24/7 iQ multicatch mouse trap and receive the information from the sensor, you will need to be inside the range to download the data. That range is typically within 5-10 feet of the device. While in the device list screen, you will see circles for each device. When the hollow circle fills in to become a fully colored circle, you have reached the "downloadable" range. After you are inside that range, you may tap the full circle to begin the download. This will only take a few seconds.

Once the information is downloaded, the screen will pop up giving you the service options.

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	If nothing is capture
	the device, you wou
	tap "NO CAPTURE
	something is captur
	in the device, you w

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ed in ld ". If ed ould tap "CAPIURE".

III. Next, tap "Capture Type" and choose what was captured from the drop-down list, choose the gender, manually type in the number for "Total Captures" and tap "ADD". You can repeat these steps if there t any custom notes you may have if needed. However, this is not mandatory. Once you have completed the above steps you would now tap the blue check in the bottom right-hand corner. This concludes the service of the device.

III	0	<	
			1
On the device list you will now			
see a full green circle with a			
check to indicate the device			

has been fully serviced.

Tap to Edi

Tap to Edi

95% 🛲

Tap to Edit

Tap to Edi 255.000

975 🚃



are multiple species of animals captured.
On this screen you may choose one of the
"Quick Notes" to document the conditions
of the trap. Additionally, you have the
ability to document any custom notes you

GETTING BACK TO DASHBOARD

=)'	Windsor Warehouse	P FILTER -
\bigcirc	Bait Station Tray 002	No Events
(\checkmark)	1ype • 24/7 IQ	Tap to Edit
\smile	Location · Northwest corner	89%
\bigcirc	Snap Trap 003	No Events
(🗶)	Type · T-Rex IQ	Out of Range 🦽
0	Location • in the ceiling	45% 🔳
\cap	multiple catch 001	No Events
(\checkmark)	Type - 24/7 IQ	Tap to Edit
\bigcirc	Location • front of building	97%
-	multiple catch 002	Events
(*)	Type · 24/7 IQ	Tap to Download 🦼
-	Location • back door	95%
\bigcirc	snap trap 001	No Events
(\checkmark)	Type · T-Rex IQ	Tap to Edit
\smile	Location • ceiling	60% 🔳
	snap trap 002	
(🔉)	Type • T-Rex IQ	
\bigcirc	Location - under pallet	
0	tray 001	Low Events
(🐒)	Type · Express IQ	Out of Range 🗐
0	Location • under bush	/5% 📖)
1		1

If at any point you are on a different screen and you need to get back to the account dashboard, tap the menu icon in the upper left-hand corner.



A list view will show and at the very top you can tap "Dashboard".

VIEWING ACTIVE ACCOUNT



If you happen to hit "Account Manager" during your service visit, the app will show you what account is currently active. It will have a blue "ACTIVE" icon to the right of the account name.



To get back to the active account's dashboard tap the white arrow in the upper left-hand corner.

FINISHING SERVICE VISIT







You can also tap the menu icon in the upper left-hand corner and tap "Finish Account Visit".



Once you have tapped "Finish Visit", it will take you to the "Account visit complete!" screen. On this screen you have the ability to type in any custom notes if needed. However, this is not mandatory. Now tap the blue check in the bottom righthand corner.



The "Complete Visit" screen will pop up. Tap "COMPLETE".



This will complete the service visit and will initiate the app to send all of the information it gathered to the cloud.

NAVIGATING TO THE WEB PORTAL



If you have access to it and would like to view your online portal while onsite, you can navigate to it directly from your app. Tap the menu icon in the upper left-hand corner.



Then tap "Web Portal". This will bring you to the Web Portal.

TECH SUPPORT / CUSTOMER SERVICE





If you have an issue and need tech support, there is an option within the APP. Tap the menu icon in the upper left-hand corner and tap "Help". From the drop-down menu choose the best option indicating why you are reaching out.



Within the "Support/ Feedback" section please type in as much information as possible.



If you need a response check the box next to "Please contact me regarding this Support/Feedback ticket".



Tap the blue check in the bottom right-hand corner.



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GETTING STARTED WITH iQ^{**}



Once you have purchased your $iQ^{\,\textrm{\tiny M}}$ products through your local distributor you will need to set up your online portal.

Navigate to www.bellsensing.com and in the top right corner click on CUSTOMER LOG IN.

In order to sign up, click on Sign Up.

The following question will appear: "Are you authorized by your company to establish a Bell Sensing Technology account?". Fill in Yes option.

Click "Next".



After reading through the terms and conditions check the box next to "I accept the terms and conditions".

Click "Next".

GETTING STARTED WITH iQ", CONTINUED



Fill in all "User Profile" information. This includes: company name, first name, last name, role, email, password and confirm password.

Click "Next".

Fill in all "Company Profile" information. This includes: address and phone number.

Choose if your account will have multiple branches or not.

Click "Next".

GETTING STARTED WITH iQ", CONTINUED





Click "Next".

Register your Account

At this point you will receive an email that you will need to open and click on to activate your account.

Click "Log In".

This will take you to the screen where you can log in and set up your branches, accounts and users.

LOGIN

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	Credit Card Details Name of Corf Bit Stelator
Log into your Account	Constant of default of

Once on the login screen fill in your email and password.

Click "Log In".

For the FIRST TIME ONLY logging in:

Input your credit card and billing details.

Click "Next".

Review payment details.

Click "Begin Sensing".

HOME DASHBOARD



When logging into the portal you will be automatically taken to the home dashboard.

This will give you a quick snapshot of all the information you have access to within your online portal.

On the home dashboard you will see:

A) Active Branches

• You can click "MANAGE" to see a listing of all branches.

B) Active Accounts

• You can click "MANAGE" to see a listing of all accounts.



C) Active Technicians

• You can click "MANAGE" to see a listing of all technicians.

D) Reports

• You can click "Account Historical Report" or "Service Tech Summary Report" to quickly jump to the report itself.
HOME DASHBOARD, CONTINUED





Branch List

This will be a listing of all active branches. To view inactive branches, uncheck the "Active Branches Only". This will show you the branch name, address and how many accounts are linked to that branch.

Account List

This will be a listing of all active accounts. To view inactive accounts, uncheck the "Active Accounts Only". This will show you the account name, branch, address and the date it was last serviced.

HOME DASHBOARD, CONTINUED

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Active Technicians MINAGE	Account Li	ht					C Active Roca	setts Drily Se	esh.	_
	Status	Account Name	0	Branch 1	Address					Let
6	•	Eleff Labs PA		Bell Sensing Technologies	125 Fel	Circle, Holland, Penn	sylvania, 1894	id, United States	•	11+
	•	Express Tray Tir	ne Study	Bell Sensing Technologies	123 2nd	Street Pike, Churchal	lie, Pennsylva	via, 10766, Units	ied States	6
	•	Offsite Testing		Bell Sensing Technologies	333 Red	Brick Road, Verona, V	Visconsin, \$35	93, United State	85	8
		Onsite Testing		Dell Sensing Technologies	36599.00	insman Blvd, Madison	Wisconsin, 52	704, United Sta	ates	1
Reports	•	Windoor Warsh	ouse	Bell Sensing Technologies	6500 %	ack Dr. Windsor, Wisc	onain, 53598.	United States		10
Account Historical Report	•	BST DEMO		857	6500 St	ack Dr., Windsor, Was	onain, 53598.	United States		1
Service Tech Summary Report	•	14/7/Q		Test QA	11180	Jevard, Madison, Alas	ka, 53704, Uni	ted States		7
		England and		Test CA	111 Box	Invest Matleon Ales	a STRA UN	ned States		- 8
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	·	Opening								
	3 Service Hit	story						Se	ant.	
	Service Hit Branch	story	Account	Last Serviced	14	Technician	Duration	Ser Events 11	och Notes	
	Service His Branch BST	story	Account - BST DEMO	Last Serviced	14	Technician 11 Eclan Hanson	Duration	Su Events	nch Notes	
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	Service His Branch BST Bell Sensi Bell Sensi	atory ing Technologies ing Technologies	Account BST DEMO Window War Onatia Texting	Last Serviced 10/0/2019 2:4 efforce 10/0/2019 2:1 10/0/2019 2:1	13 7.864 2.864 7.864	Technician 11 Brian Hanson Beth O'Donnell Beth O'Donnell	Duration Os Os	5m Events 1 0 0	Notes	
	Service Hit Branch BST Bell Senti Bell Senti Bell Senti	story ing Technologies ing Technologies ing Technologies	Account BST DEMO Window War Onate Testin Onate Testin	Last Serviced 10/0/2019 2:4 efforce 10/0/2019 2:5 s 10/0/2019 2:5 s 10/0/2019 1:0	14 2264 2264 2264 2264	Technician Brian Hanson Brith O'Donnell Brith O'Donnell Brith O'Donnell Brith O'Donnell	Duration On On On	Su Events 1 1 0 0 27	ach Notes	
	Service Hit Branch BST Bell Sensi Bell Sensi Bell Sensi Bell Sensi	story ing Technologies ing Technologies ing Technologies	Account BST DEMO Window War Onatia Texting Onatia Texting BST DEMO	Last Serviced 10/8/2019 2.4 10/8/2019 2.4 10/8/2019 2.4 10/8/2019 2.4 10/8/2019 2.4	14 7.294 2.294 7.294 5.494 5.494	Technician (1) Brian Hamon Both O'Donvell Both O'Donvell Both C'Donvell Brian Hamon	Deration On On On On	5m Events 11 3 0 0 27 0	Notes	
	Service His Branch 057 Del Sona Del Sona Del Sona 053 057	atory ing Technologies ing Technologies ing Technologies	Account BST DEMO Window War Onata Textin Onata Textin BST DEMO BST DEMO	Last Serviced 100//019.2.4 100//019.2.5 100//019.2.5 100//019.2.5 100//019.2.5 100//019.2.5 100//019.2.5 100//019.2.5 100//019.2.5 100//019.2.5 100//019.2.5 100//019.2.5 100//019.2.5 100//019.2.5	13 2764 2764 2764 2764 5764 5764 5344	Technician () Brian Hanson Bisth O'Donwell Bisth O'Donwell Brian Hanson Brian Hanson Brian Hanson	Duration Os Os Os Os Os Os	5m Events 11 1 0 0 27 0 0 0	Notes	
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Service History

This will be a full listing of all service visits at all accounts showing branch, account name, date it was last serviced, the technician, how long the service visit lasted, how many events were recorded during the service visit and any notes recorded during the visit.



Throughout the portal anything in blue is a hyperlink. You are able to click anything in blue and will be automatically directed to that particular item's screen.

When navigating through the portal if at any point you wish to return to your home dashboard click the "Home" link in the upper left-hand corner on the top of the screen.

CREATING BRANCH(ES)



On the homepage of your portal click "Branches" across the top of the screen.

Manag	e Branches				NEW BRANCH	
All Branches				2	NEW BRANCH	
Search			Active Branches Only			
Status	Name	Address		A	tions	
•	Bell Laboratories	3699 Kinsman Bivit, Madison, Wisconsin, 53704, United States		EDHT	DISABLE	
•	Bell Sensing Technologies	2699 Kirsmen Blvd., Medison, Wisconsin, 52704, United States		EDIT	DISABLE	
۰	857	3699 Kinsman Blvd, Madison, Wisconsin, 53704, United States		EDIT	DISABLE	

On the right-hand side of the screen click the "NEW BRANCH" link.

CREATING BRANCH(ES), CONTINUED



M	lanag	e Branches			NEW	BRANCH	
- 0	1	<u> </u>				-//	
-	ll Branches Search			E Active Branches Only	1.	NEW BRANCH	
	Status	Name	1 Address		Actions		
	•	Bell Laboratories	3699 Kinsman Bivd, Madison, Wisconsin, 53704.	United States	EDIT DISA	R.I	
	۰	Bell Sensing Technologies	3699 Kinsman Bivd, Madison, Wisconsin, 53704	United States	EDIT DISA	aut -	
	•	Bell Training	2000 Bell Street, Madiaon, Waconsin, 53704, Un	ted States	EDIT DISA	R.I	
	۰	BST	3699 Kinsman Bivd, Madison, Wisconsin, 53704.	United States	EDIT DISA	au .	

Input branch information: name, phone, address and upload a logo if you would like.

Your new branch will now appear in your branch listings.

Click "CREATE NEW BRANCH".

-

VIEWING BRANCH(ES)



On the homepage of your portal click "Branches" across the top of the screen.

The "Manage Branch" list will show you a list of all active branches.

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0 Bell	Hame Brainthes Accounts Users B	eports •		Beth Curren Support Presiduant 🗘 •
	Bell Labs	in, 53704. United States		EDIT DÉTAILS
6-4-	Attive Branches MONICE	Brench List	(K Attrachmenter)	
	2	Status 1 Branch Name 1	Address	ti Accounts 11
	3	Bell Laboratories	3699 Kinsman Bhvit, Madson, Waconsin, 53704, United States	0
		Ist	3699 Kinuman Bhid, Madison, Waconsin, 52704, United States	1
	Active Accounts MANAGE			
	5			
		Account List	K tota based 3	a bet
				* 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997
		And a second	Address	Last Serviced
	6	Status Account Name II Branch		

If you wish to see inactive branches, uncheck the "Active Branches Only" box.

SELECTING BRANCH(ES)



On the homepage of your portal click "Branches" across the top of the screen.



To choose a branch click the branch name.

BRANCH DASHBOARD



On the homepage of your portal click "Branches" across the top of the screen.



To choose a branch click the branch name.

BRANCH DASHBOARD, CONTINUED



Once on the selected branch dashboard you will see:

A) Active Accounts

• You can click "MANAGE" to see a listing of all accounts.

B) Active Technicians

• You can click "MANAGE" to see a listing of all technicians.

Active Accounts	HEANAGE Agrount List	6				Active Accounts Only	Seeth	
	Status 1	Account Name	1. Address			Last Serviced	Device	i 11
4		Bellabs PA	125 Fish Circle, Holland, Per	nntylvania, 10966, United Sta	rtes	10/6/2019 2:29 PM	5	
	•	Othite Testing	333 Red Brick Road, Verona	Wiscomin, 53593, United St	lates	9/21/2019 12:50 PM	6	
	•	Onsite Texting	3699 Kirsman Blvd., Madisc	on, Wisconsin, 53704, United	States	10/8/2019 2:17 PM	50	
		Windsor Warehouse	6500 Stack Dr, Windsor, Wi	sconsin, 53598. United States		10/8/2019 3:42 PM	5	
6								
6	Service Hist	ary :					bash	
6	Service Histo Account	му . 1	Last Serviced	Technician 1	Duratio	t Events	Seath Notes	
6	Service Hits Accent Vinter W	MY Is antoan	Last Serviced	4 Technician 1) Beth O'Dornal	Duratio 34	t Events 1	hach Notes	
6	Service Histor Account Window W	ary It anticuse	Last Serviced 1 19/8/2019 3-14 244 19/8/2019 3-36 494	4 Technician 1) Beth-O'Dennell Beth-O'Dennell	Duratio 31 171	t Events T	Inarch Notes	
6	Service Hitsh Account Window W	NY It settoue antour antour	Last Serviced 1 10/0/2019 3-42 PM 10/0/2019 2-32 PM	Techskinn 7) Beth O'Dennell Beth O'Dennell Beth O'Dennell	Duratio 31 73 74	0 Events 11 0 2 0	Inarch Notes	
6	Service Hists	MY 11 arthouse arthouse arthouse rig	Last Serviced	4 Technician (1) Bests O'Disveell Bests O'Disveell Bests O'Disveell Bests O'Disveell	Duratio 31 71 31 31	0 Events 11 0 2 0 2	Inarch Notes	
6	Service Hills	my 11 entrose entrose entrose reg reg reg	Last Serviced 10/0/2019 3-04 (PM 10/0/2019 3-16 (PM 10/0/2019 3-22 (PM 10/0/2019 1-16 (PM 10/0/2019 1-16 (PM	4 Technician 11 Beth O'Dannel Beth O'Dannel Beth O'Dannel Beth O'Dannel Beth O'Dannel	Duretio 31 75 35 81	0 Coents 1 0 2 0 0 0 0 27	Inarch Notes	
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C) Account List

• This will be a listing of all active accounts at this branch. To view inactive accounts, uncheck the "Active Accounts Only".

D) Service History

• This will be a full listing of all service visits at all accounts associated with the branch you have currently selected.

EDITING BRANCH(ES)





On the homepage of your portal click "Branches" across the top of the screen.

Click on the branch name you would like to select.

€ → X & advantant

EDITING BRANCH(ES), CONTINUED





On the branch dashboard you can make edits to your branch information by clicking the "EDIT DETAILS" link in the upper right-hand corner.

Make any changes that are needed.

Click the "SAVE CHANGES" link on the bottom right-hand corner of the page.

DISABLING BRANCH(ES)



2	Manag	ge Branches		Beth O'Durwell Support Precision	0.
				<u></u>	_
	All Branches			ACWIDIANCH	
	Search		S Active Branches Only		
	Status	Name	Address	Actions	
	•	Bell Laboratories	3699 Kirsman Bret, Madison, Waconsin, 53704, United States	ED DISABLE	
	•	Bell Sensing Technologies	3699 Kirsman Blvd, Bulkling 1, Madison, Wisconsin, 53704, United States	EDIT DISABLE	
	0	Bell Daining	2000 Bell Street, Madioon, Wisconsin, 53704, United States	EDIT DISABLE	
	•	057	3699 Kirsman Bivd, Madison, Weccesin, 53704, United States	EDIT DISANCE	
	•	057	3099 Grower Brief, Mallion, Wilconsis, 33704, United States	KDY DRARK	

On the homepage of your portal click "Branches" across the top of the screen.

This will show you a list of all active branches.

To disable a branch, click the "DISABLE" link under the actions column.

ENABLING BRANCH(ES)



ione Branches	Accounts Users Reports •		Beth O'Dorrell Support/Feedbac
Mana	ge Branches		NEW BRANCH
7			
All Branches			NEW BRANCH
Search			ches Only
Status	Name	Address	11 Actions
۰	Bell Laboratories	3699 Kinsman Blvd, Madison, Wisconsin, 53704, United States	EDIT DISABLE
•	Bell Sensing Technologies	3699 Kinsman Blvd., Building 1, Madison, Waconsin, 53704, United States	EDIT DISABLE
•	Bell Training	2000 Bell Street, Madison, Wisconsin, 53704, United States	IDIT DISABLE
•	BST	3699 Kinsman Bivd, Madison, Wisconsin, 53704, United States	EDIT ENABLE
•	RST QA	3699 Kiroman Blvd, Medison, Wisconsin, 53704, United States	EDIT ENABLE
•	Test QA		EDIT ENABLE
			\smile

On the homepage of your portal click "Branches" across the top of the screen.

This will show you a list of all active branches.

In order to see inactive branches, uncheck the "Active Branches Only".

On the right-hand side click the "ENABLE" link.

CREATING ACCOUNTS



Mar	nage Accou	nts		1	NEW ACCOUNT	>
	<u> </u>	i-n Li	na <u>-</u>		1997 J.	-0
All Acces	ints				NEW ACCOUNT	
Search				Active Accounts Only		
Status	13 Branch 1	Name 1	Address	11 Contact Email	Actions	
•	Bell Sensing Technologies	Bell Labs PA	125 Fish Circle, Holland, Pennsylvania, 18966, United States		EDIT DISABLE	
۰	Bell Sensing Technologies	Offsite Testing	333 Red Brick Road, Verona, Wisconsin, 53593, United States		EDIT DRIABLE	
•	Bell Sensing Technologies	Onsite Testing	3699 Kirsman Blvd, Madison, Wisconsin, 53704, United States	ecuevas@belbersing.com	EDIT DISABLE	
•	Bell Sensing Technologies	Windsor Warehouse	6500 Stack Dr. Windsor, Wisconsin, 53598. United States	ecuevas@bellabs.com	EDIT DISABLE	
•	BST	BST DEMO	6500 Stack Dr., Windson, Wisconsin, 53598, United States	thersel@tellate.com	EDIT DISABLE	

On the homepage of your portal click "Accounts" across the top of the screen.

On the right-hand side of the screen click the "NEW ACCOUNT" link.

CREATING ACCOUNTS, CONTINUED

O is administeliansing.com/Stu/Crasis							8
Bell Hone Branches Accounts	Users Reports =			Beth O'Donnell	Support/Feedback	¢٠	Q
	New Account						
	Account Info	Account Specifications					
	Branch* Bell Sensing Technologies	Size (spare ft)* 2,500-4,999					
	Account Hame*	Industry/Classification					
	Address*	 Service frequency					
	Address 2	Proof of Service					
	City*	 Devices with Events. Serviced					
	20P / Printal Code*	 Devices without Events Viewable					
	State / Provinca* Alabama	D					
	Country* United States	Email A	DD CONTACT				

Input account information: choose branch, account name, address, client contact info, account specifications, visit proof, reporting emails and upload a floor plan if you would like.

PROOF OF SERVICE:

Under the proof of service section, you will have the option of choosing "Serviced" or "Viewable" for devices with and without events.

- "Serviced" means that during the onsite service visit you have to physically tap on the circle within the app to download the information from the sensor in order to have the device shown as serviced.
- "Viewable" means that if the device comes within the 'viewable' range of the app (typically 30-100 feet) during your onsite visit, it will show the device as serviced.
- The default setting will be: devices with events "Serviced" and devices without events "Viewable". You can change these settings at any time.

REPORTING EMAILS:

Under the reporting emails section, you have the option to add an email address of anyone you would like to automatically receive the service report email once the onsite service visit is completed. You can add and remove email addresses using this feature at any time.

CUSTOMIZE SERVICE REPORT:

Under the customize service report section, you have the option to choose what information you would like included on your service report. The default is for all categories to be checked. Uncheck the box to the left of the item you do not wanted included on your service report.

CREATING ACCOUNTS, CONTINUED

SERVICE RULES:

To create custom service rules for the account, click the "Edit Service Rules" link on the bottom right-hand corner next to "Save Changes".

There will be service rule options for each of the four different products we currently offer within our IQ platform.

$\mathsf{EXPRESS}^{\circledast} \: \mathsf{iQ}^{\scriptscriptstyle \texttt{M}} \: \mathsf{\&} \: \mathsf{AMBUSH}^{\circledast} \: \mathsf{iQ}^{\scriptscriptstyle \texttt{M}}$

Device Rules

Service

- With Any Activity
- Every Visit
- Every Other Visit
- Every _ Days
 - Choose number of days
- Baiting Rules
 - Replace Bait
- Replace As Needed
- Replace Every _ Days
 - Choose number of days
 - Trapping Rules
 - Visual Inspection
- With Any Activity
- Inspection Every Visit
- nspection Every Other Visit
- Replace Attractant Every 30 Days

After finalizing your custom service rules click the "CLOSE" link in the bottom right-hand corner. Again, you can change these at any time.

$24/7^{\text{TM}} iQ^{\text{TM}} \& T\text{-Rex}^{\text{R}} iQ^{\text{TM}}$

Trapping Rules

I

Visual Inspection

- With Any Activity
- Inspection Every Visit
- Inspection Every Other Visit
- Replace Attractant Every 30 Days

Click "CLOSE".

Click "CREATE NEW ACCOUNT".

Your new account will now show up on your "Manage Accounts" List.



Conversion Conversion 200 / Instancionan Socialization 200 / Instancionan Conversion 200 / Instancionan Conversion <th></th> <th>Devices with Events Serviced Devices without Events Viewable</th> <th></th> <th>• •</th>		Devices with Events Serviced Devices without Events Viewable		• •
Bit Provide Contract State State State State State Contract Info State Client Contact Info State State State Client Contact Info State		Devices without Events Viewable		-
Basic Provide Versions* Country* United States Collient Contact Info Parts Basic Provide Basic Provide Service Report * Prover Basic Provide Multiple Service Report * Prover Basic Provide Multiple Service Report * Prover Basic Provide Multiple Service Report * Prover Basic Reporting Enails * Multiple Report * Prover Basic Reporting Enails * * Prover * <td></td> <td></td> <td></td> <td></td>				
Country* Institution Linear Institution Client Contact Info picxidgmatics Stand Visit Spinstow Stands Visit Spinstow Stands Visit Spinstow Floor Plan Visit Application Spinstow Stands Application Spinstow Visit Spinstow				
Client Contact Info Find Proceedingenation Customize Service Report Aussisted Service Report	•	Reporting Emails	ADD CONTACT	
Find Customize Service Report Prese Statustication Model Plane Statust Loadion Model Plane Statust Control Floor Plan Preductions Victor Plan Streket Control Victor Plan Streket Control Victor Plan Streket Control		pizzs1@gmail.com	REMOVE	
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Floor Plan Product Application Series		 Device inspection Summary General Comments/Instructions 		
UPLOAD IMADE		Product Application Detail Product Application Summary		
		Service Detail		
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VIEWING ACCOUNTS



o a	one Branches	Accounts Users Rep	orts •			Beth O'Donnell Support/Feedbac	¢.
	Mana	age Accour	nts			NEW ACCOUNT	
	All Accounts					NEW ACCOUNT	
	Search				Active Accounts Only		
	Status 1)	Branch 1	Name 1	Address	Contact Email	Actions	
	۰	Bell Sensing Technologies	Bell Labs PA	125 Fish Circle, Holland, Pennsylvania, 10966, United States		EDIT DISABLE	
	۰	Bell Sensing Technologies	Offsile Testing	333 Red Brick Road, Verona, Wisconsin, 53593, United States		EDIT DISABLE	
	۰	Bell Sensing Technologies	Onsite Testing	3699 Kinsman Bhut, Madison, Wisconsin, 53704, United States	ecuevas@belbersing.com	EDIT DISABLE	
	•	Bell Sensing Technologies	Windsor Warehouse	6500 Stack Dr. Windsor, Wisconsin, 53598, United States	ecuevas@belliabs.com	EDIT DISABLE	
	•	BST	BST DEMO	6500 Stack Dr., Windson, Wisconsin, 53598, United States	theroel@bellate.com	EDIT DISABLE	

On the homepage of your portal click "Accounts" across the top of the screen.

This is the screen where you can view all active accounts.

If you wish to view inactive accounts, uncheck the "Active Accounts Only".

SELECTING ACCOUNTS



Al Accounts Search	NEWACCOUNT
All Accounts	NEWACCOUNT
Search	
	C Active Accounts Only
Status 11 Branch 11 Name 11 Address	1 Contact Email 1 Actions
Bell Sensing Technologies Bell Labs PA 125 Fah Circle, Hollar	d. Penneyhvania, 10966, United States EDIT DISABLE
Bell Sensing Technologies Offsite Testing 333 Red Brick Road, V	rrona, Wisconsin, 53593, United States EDIT DRABLE
Bell Sensing Technologies Onsite Testing 3699 Kinstein Blvd, 5	adison, Wisconsin, 53704, United States ecuevangbelsensing.com IDI7 DHABLE
Bell Sensing Technologies Window Warehouse 6500 Stack Dr. Window	r, Wisconsin, 53598, United States ecuevasgbellists.com EDIT DIABLE
BST BST DEMO 6500 Stack Dx, Wirels	x, Waconsin, 53598, United States thereeigbelliats.com EDIT DIGABLE

On the homepage of your portal click "Accounts" across the top of the screen.

To choose an account click the account name.

ACCOUNT DASHBOARD



- 1	Mana	age Accoui	nts		.) ° ?	NEW ACCOUNT	
0	2/2	-	<u>-1.</u>				6
	All Account					NEW ACCOUNT	
	Search				Active Accounts Only		
	Status	Branch 1	Name 1	Address	11 Actions		
	•	Bell Sensing Technologies	Bell Labs PA	125 Flah Circle, Holland, Penneylvania, 18966, United States		EDIT DISABLE	
	۰	Bell Sensing Technologies	Offsite Testing	333 Red Brick Road, Verona, Wisconsin, 53593, United States		EDIT DISABLE	
	۰	Bell Sensing Technologies	Onsite Testing	3699 Kirsman Blvd, Madison, Wisconsin, 53704, United States	ecuevas@belbersing.com	EDIT DISABLE	
	۰	Bell Sensing Technologies	Windsor Warehouse	6500 Stack Dr. Windsor, Wisconsin, 53598, United States	ecuevas@bellabs.com	EDIT DISABLE	
	•	85T	BST DEMO	6500 Stack Dr., Windsor, Wisconsin, 53598, United States	theroel@bellate.com	EDIT DISABLE	

On the homepage of your portal click "Accounts" across the top of the screen.

To choose an account click the account name.

ACCOUNT DASHBOARD, CONTINUED



Once on the selected account dashboard you will see the detailed account information:

- Name
- Address
- Active devices
- Total visits for the calendar year
- Date of last visit



Under the detailed account information, you will see a number of graphs The graphs include:

- Event Totals
- Capture Totals
- Trend Analysis
- To create a custom date range for any of these graphs click "Date Range" at the top right of the graph section.
- Choose a preselected date range or create a custom range.
- Once the range is selected the graph will automatically adjust to go to that specific range.

ACCOUNT DASHBOARD, CONTINUED

7/1/2019 - 9/30/2019	Reporting Emails MANAGE ecuevas@belllabs.com
incursions/Events Devices Deployed	Device Type Breakdown
p ¹⁵ Sep ²⁰ Sep ²⁵	Account Location

Reporting Emails

- This section lists all emails addresses currently set to receive the service report email after a service visit is complete.
 - You can easily update these by clicking the "MANAGE" link at the top right of the reporting emails section.
 - You can also quickly email your contact by clicking the email address.

Device Type Breakdown Graph

- This section shows you what type of devices are currently deployed at the account.
 - You can click device types to take them off of the graph



Account Location

 This section is a map of where the account is located. The information for this will be pulled from Google[®] Maps using the address inputted as the account's address.

ACCOUNT DASHBOARD, CONTINUED



Service History

- This section provides the detailed information of the service history of the account.
- For each service visit it will show the day/time it was serviced, the technician, the duration of the service, how many devices were serviced, the event totals for all devices and any notes recorded during the service visit.
 - In this section you can click the dates to pull up a specific service date.
 - You can also click a technician name to pull up that user's dashboard.



Device List

- This section is a listing of all devices currently deployed at the account.
- Each device will show the device name, type, location, day/time of last service, lifetime events and its current battery level.
 - In this section you can click any of the device names to navigate to that specific device's dashboard.

EDITING ACCOUNTS



On the homepage of your portal click "Accounts" across the top of the screen.

To choose an account click the account name.

Hone Branches Accounts Users Reports •		10.5	th O'Donnell Support/Feedback
Windsor Warehouse			HT ACCOUNT DETAILS
6500 Stack Dr, Windsor, Wisconsin, 53598, United States.		Proved	ACCOUNTIONABLE
Active Devices	Visits This Calendar Year	Last Visit	
5	238		
		<u>~</u>	-
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To edit the account details click the "Edit Account Details" link on the right-hand side.

Make any changes that are needed.

Click the "SAVE CHANGES" link on the bottom of the page.

DISABLING ACCOUNTS



On the homepage of your portal click "Accounts" across the top of the screen.

This will show you a list of all active accounts.

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	٥	Bell Sensing Technologies	Offsite Testing	333 Red Brick Road, Verona, Wisconsin, 53593, United States		EDIT DISABLE							
	۰	Bell Sensing Technologies	Onable Testing	3699 Kinsman Blvd., Madison, Wisconsin, 53704, United States	ecuevos@twitsensing.com	EDIT DISABLE							
	•	Bed Sensing Technologies	Windsor Warehouse	6500 Stack Dr, Windsor, Wisconsin, 53598, United States	econvas@bellabs.com	EDIT DISABLE							
	•	057	BST DEMO	6500 Stack Dr., Windsor, Wisconsin, 53598, United States	bivenet@bellabs.com	EDIT DISABLE							

To disable an account, click the "DISABLE" link under the actions column for the account you would like to disable.

ENABLING ACCOUNTS



On the homepage of your portal click "Accounts" across the top of the screen.

This will show you a list of all active accounts.

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		Bell Laboratories	857 Bootcamp DID-90	6500 Stack Drive, Windsor, Wisconsin, 52598, United States		EDIT ENABLE			
	•	Bell Laboratories	Building 4 Customer Experience	1901 Wright St, Madison, Wisconsin, 53704, United States	plynch@bellabs.com	EDIT & CHARLE			
	•	Bell Laboratories	Corporate	3699 Kinsman Blvd., Madison, Wisconsin, 53704, United States		EDIT DISABLE			
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		Bell Laboratories	Demo Ste	3699 Kinsman Bivd, Madison, Wisconsin, 53704, United States	plynch@bellabs.com				
		Bell Laboratories	Express Trays	829 Edgewood College Dr. Madison, Wisconsin, 53711, United States		IDE INNE			
	•	Bell Laboratories	Hilton	1800 Park Ave, Park City, Utah, 84060, United States		EDIT ENABLE			
		Bell I aboratorias	Office Space	5201 Old Middleton Rd, Madison, Wisconsin, 53705, United States	plynch@belllabs.com	EDIT CHARLE			
	•	These President service service							

In order to see inactive accounts, uncheck the "Active Accounts Only".

On the right-hand side click the "Enable" link next to the account you would like to enable.

CREATING USERS



On the homepage of your portal click "Users" across the top of the screen.

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	•	Edward Connor	Technician	App Access			EDIT	ACTINUTE		
	•	Hope Miller	Technician	App Access			EDIT	ACTIVATE		
	•	Jackson McDonald	Technician	App Access			EDIT	ACTIVATE		

On the right-hand side of the screen click the "NEW USER" link.

CREATING USERS, CONTINUED



Input user information including: personal info, contact info, access level and branch access options.

Click the "CREATE AND ACTIVATE" link.



An activate user screen will appear click on "CONFIRM" link.

Your new user will now appear on your "Manage Users" list.

VIEWING USERS



On the homepage of your portal click "Users" across the top of the screen.

This view will show you a list of all active and inactive users.

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If you wish to see pending users, check the box next to "Pending Users".

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SELECTING USERS



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On the homepage of your portal click "Users" across the top of the screen.

To choose a user click the user name.

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USER DASHBOARD



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On the homepage of your portal click "Users" across the top of the screen.

To choose a user click the user name.

8 |

USER DASHBOARD, CONTINUED



Once on the selected user dashboard you will see:

A) Last Account Visited

• This section includes the name of the account as well as the date.

B) Account Visits

• This section is the number of accounts the user has ever visited.

C) Average Visit

• This section is the average time it takes for the user to service an account.

D) Service Locations

• This section is a map of one of the locations the user has serviced.



Accounts Serviced

- This section is a full listing of all accounts the user has serviced.
- For each account visit it will show you the day/time it was serviced, the account name, the duration of the service, how many devices were serviced, how many events total for all devices at that service visit and any notes recorded during the service visit.
 - In this section you can click the dates to pull up a specific service date
 - Also you can click any of the account names to navigate to that specific account's dashboard.

EDITING USERS



On the homepage of your portal click "Users" across the top of the screen.



EDITING USERS, CONTINUED



Once you're on the user dashboard in the upper right-hand corner click the "Edit User Details" link.

Make any changes that are needed.

Click the "SAVE CHANGES" link on the bottom right-hand corner of the page.

DEACTIVATING USERS



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On the homepage of your portal click "Users" across the top of the screen.

This will show you a list of all active and inactive users.

To deactivate a user, click the "DEACTIVATE" link under the actions column.

DEACTIVATING USERS, CONTINUED

Deactivate User	×
You are about to deactivate a user on this account. You can transfer this license to another user if available. If no users are available the license wil expire at the end of the billing cycle.	I
Deactivate: Andrew Nelson	
Select Option	
Cancel license on next billing cycle	•
Cancel license on next billing cycle	
Create and assign to new user Transfer License	
CLOSE CONFIRM	l.

A screen will pop up reading "You are about to deactivate a user on this account. You can transfer this license to another user if available. If no users are available, the license will expire at the end of the billing cycle."

Select the best option:

- 1) Cancel license on next billing cycle
- 2) Create and assign a new user

If choosing this option you will be automatically taken to

- the Create New User screen and will need to fill in
- that information accordingly.
- 3) Transfer License

If choosing this option you will need to have already created an new user and choose their name from the drop down box.

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After making your selection click the "CONFIRM" link.

ACTIVATING USERS



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On the homepage of your portal click "Users" across the top of the screen.

This will show you a list of all active and inactive users.

On the right-hand side click the "ACTIVATE" link.

ACTIVATING USERS, CONTINUED





Select option:

- Add Additional License
- Transfer License

Check the box next to the "I understand" statement.



Click the "CONFIRM" link.

This will activate the user.
VIEWING DEVICES



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		Bell Laboratories	Corporate	3699 Kinsman Blvd, Madison, Wisconsin, 53704, United States		EDIT DISABLE	
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	•	Bell Sensing Technologies	Offsite Testing	333 Red Brick Road, Verona, Wisconsin, 53593, United States		EDIT DISABLE	
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	•	Bell Sensing Technologies	Windsor Warehouse	4500 Stack Dr. Building 1, Windsor, Wisconsin, 52598, United States	ecuevas@bellabs.com	EDIT DISABLE	
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On the homepage of your portal click "Accounts" across the top of the screen.

VIEWING DEVICES, CONTINUED

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Scroll down to the bottom of the page to the section labeled "Device List".

This will be the listing of all active devices deployed at the account.

SELECTING DEVICES



On the homepage of your portal click "Accounts" across the top of the screen.

SELECTING DEVICES, CONTINUED

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Scroll down to the bottom of the page to the section labeled "Device List".

This will be the listing of all active devices deployed at the account.

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To choose a device click the device name.

This will bring you to the device dashboard.

DEVICE DASHBOARD



On the homepage of your portal click "Accounts" across the top of the screen.

DEVICE DASHBOARD, CONTINUED



Scroll down to the bottom of the page to the section labeled "Device List".

This will be the listing of all active devices deployed at the account.

To choose a device click the device name.



This will bring you to the device dashboard.

Included on this screen:

- Event Frequency chart with custom date range options
- Device Service History
- Event Log with option to download the data
- Device Status Log
- Device Serial Number
- Device Activation Date

EDITING DEVICES



On the homepage of your portal click "Accounts" across the top of the screen.

To choose an account click the account name.

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NEW ACCO

NEW ACCOUNT

EDITING DEVICES, CONTINUED



Scroll down to the bottom of the page to the section labeled "Device List".

This will be the listing of all active devices deployed at the account.

To choose a device click the device name.



This will bring you to the device dashboard.

Once you are on the device dashboard click the "EDIT DEVICE DETAILS" link in the top right-hand corner.

Update any information needed.

Once updated click the "SAVE CHANGES" link in the bottom right-hand corner.

DISABLING DEVICES



On the homepage of your portal click "Accounts" across the top of the screen.

DISABLING DEVICES, CONTINUED



Scroll down to the bottom of the page to the section labeled "Device List".

This will be the listing of all active devices deployed at the account.

To choose a device click the device name.



This will bring you to the device dashboard.

Click the "DISABLE DEVICE" link in the upper right-hand corner.

A pop-up will appear "Are you sure you want to disable this device? This will cause this device to disappear from the mobile application."

Click the "YES" link.

This will disable the device.

ENABLING DEVICES



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		Bell Laboratories	Corporate	3699 Kinsman Bivd., Madison, Wisconsin, 53704, United States		EDIT	DISABLE	
	•	Bell Sensing Technologies	Bell Labs PA	125 Fish Circle, Holland, Pennsylvania, 18966, United States		EDIT	DISABLE	
	•	Bell Sensing Technologies	Offsite Testing	333 Red Brick Road, Verona, Wisconsin, 53593, United States		EDIT	DISABLE	
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	•	Bell Sensing Technologies	Windsor Warehouse	6500 Stack Dr, Building 1, Windsov, Wiscomin, 53598, United States	ecutvas@bellabs.com	EDIT	DISABLE	
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On the homepage of your portal click "Accounts" across the top of the screen.

ENABLING DEVICES, CONTINUED

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Scroll down to the bottom of the page to the section labeled "Device List".

This will be the listing of all active devices deployed at the account.

To view any devices that had been disabled uncheck the box in the upper right-hand corner "Active Devices Only". This will add to the list any devices that are currently disabled. n

ENABLING DEVICES, CONTINUED



To choose a device click the device name.

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This will bring you to the device dashboard.

Click the "ENABLE DEVICE" link in the upper right-hand corner.

This will enable the device.

ACCOUNT HISTORICAL REPORT





On the homepage of your portal click "Reports" across the top of the screen.

This will show you both report options.

Click "Account Historical Report".

This will bring you to the report filter page.

Under account click the account name. This will bring up a listing of all available accounts.

ACCOUNT HISTORICAL REPORT, CONTINUED

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Click the account you would like to view.

Click the "FILTER" link on the right-hand side.

This will bring up a listing of the account devices. It will show their location, name, when they were installed, when they were last detected, when they were last serviced, the lifetime number of events of each device and its status at the last service visit.

SERVICE TECH SUMMARY REPORT



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On the homepage of your portal click "Reports" across the top of the screen.

This will show you both report options.

Click "Service Tech Summary Report".

This will bring you to the report filter page.

Under user click the user name. This will bring up a listing of all available users.

SERVICE TECH SUMMARY REPORT, CONTINUED



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Click the user you would like to view.

Choose the beginning and ending date in which you would like to see a report for.

Click the "FILTER" link on the right-hand side.

This will bring up a listing of the dates of service for the selected user within the chosen timeframe. It will show their name, date of service, location and notes from the service visit.

TECH SUPPORT / CUSTOMER SERVICE



If you have an issue and need tech support or would like to provide feedback, there is an option within the online portal.

In the upper right-hand corner click "Support/Feedback". A screen will appear that will already have the name filled in with the person who is logged into their portal account. If the name needs to be changed you are able to type over it.

Support/Feedback	×
If you require immediate suppo 1-833-628-6177.	ort during business hours, please contact us at
Full Name*	
Beth O'Donnell	
Reply To"	
ecuevas@belllabs.com	CC Recipient
Error Message	
Please contact me regardi	ng this support/feedback ticket.
CANCEL	SUBMIT

The "Reply To" section will auto-populate as well with the email address of the user that is logged into the portal. Again if this needs to be changed there is the option to type over it.

You also have the option of adding a "CC Recipient" by typing their email address in that section.

TECH SUPPORT / CUSTOMER SERVICE, CONTINUED

If you require immediate support 1-833-628-6177.	rt during business hours, please contact us at
Full Name*	
Beth O'Donnell	
Reply To*	
ecuevas@belllabs.com	CC Recipient
Type of Support/Feedback*	
Error Message	
Error Message	
Feedback	
Bug	Lg
Please contact me regardi	ng this support/feedback ticket.
CANCEL	SUBMIT

From the drop-down menu choose the best option indicating why you are reaching out: Error Message, Feedback, Bug or Other.

Within the "Support/Feedback" section please type in as much information as possible.

If you require immediate support 1-833-628-6177.	rt during business hours, please contact us at
Full Name*	
Beth O'Donnell	
Reply To*	
ecuevas@belllabs.com	CC Recipient
Error Message Error Message	
Error Message	
Feedback	
Bug Other	Lg ^a
Plase contact me regardi	ng this support/feedback ticket.

If you do not need a response back, uncheck the box next to "Please contact me regarding this Support/Feedback ticket".

Click the "SUBMIT" link in the bottom right-hand corner.

REGULATORY

USA

FCC Regulatory Statements Express IQ – FCC ID: 2ASYW-B01001H Ambush IQ – FCC ID: 2ASYW-B01001I 24/7 IQ – FCC ID: 2ASYW-B01001J T-Rex IQ – FCC ID: 2ASYW-B01001K

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- -Reorient or relocate the receiving antenna.
- -Increase the separation between the equipment and receiver.
- -Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- —Consult the dealer or an experienced radio/TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

CANADA

ISED Regulatory Statements Express IQ - IC: 24934-B01001H Ambush IQ - IC: 24934-B010011 24/7 IQ - IC: 24934-B01001J T-Rex IQ – IC: 24934-B01001K This device contains license-exempt transmitter(s)/receiver(s) that comply with Innovation. Science and Economic Development Canada's license-exempt RSS(s). Operation is subject to the following two conditions: (1) This device may not cause interference. (2) This device must accept any interference, including interference that may cause undesired operation of the device. L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes : 1) L'appareil ne doit pas produire de brouillage; 2) L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement. CAN ICES-3 (B)/NMB-3(B)

Regulatory information in the App can be accessed from the main screen (Dashboard) by performing the following steps:

(1) Access the Site Menu (upper left corner of the App screen)

(2) Select "About Us" from the Site Menu

(3) Tap the button labeled "Regulatory"