

➤ [How to Factory Reset the Device & Reconfigure Wi-Fi](#)

Part 1: Factory Reset the Device: ***Depending on outlet location this process may require 2 people

1. Unplug the Device
2. While unplugged press and hold the LED Button located on the upper left side of the device
3. Continue holding the button and then plug the device back in
4. After plugging in continue to hold the button for approx. 20 seconds until the light blinks rapidly
5. Release the button and wait a brief moment until the light begins to blink 1x per second continuously
6. The device is now Factory Reset and ready for the Wi-Fi configuration process explained below

Part 2: Wi-Fi Configuration of a Device

*** New devices or if Part 1 Factory Reset has been completed the device, please ignore step 1 below as the new device will already be in pairing mode.

[Step 1. Clear Current Wi-Fi Config](#)

- Press the LED Button and hold for 15-20 seconds.
- When button is released the device will power-cycle
- Upon power up, the Red LED should be blinking 1x per second and is ready for Wi-Fi pairing.

[Step 2. Connecting to Delta Five eLure™ Device](#)

- Using a Laptop/Mobile Device, navigate to your Wi-Fi settings to view your available Wi-Fi Networks
- The Device you are configuring will be listed as an available network and displayed as **D5 Device #(Device Serial Number)**



*Device Serial Numbers are displayed under the barcode on the front-side of the device

- Select/Click to connect to the Delta Five Device listed

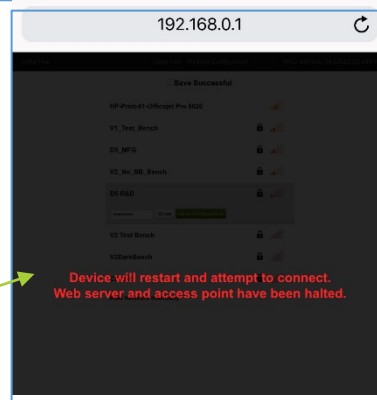
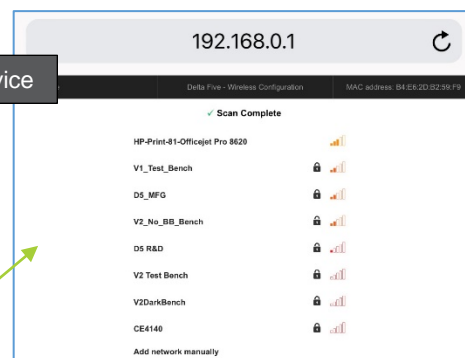
[Step 3. Saving Wi-Fi Credentials to eLure™ Device](#)

Next on the same Laptop/Mobile Device,

- Open a web browser and type in the web address **192.168.0.1**
- The web-page that loads will scan for a moment, then display the wireless networks within range of the Delta Five device you are configuring
- Select the designated network you want the Delta Five device operating on, (enter Wi-Fi password if applicable) then click the green **Save Configuration** button
- The screen will then turn gray and display the message, "Device will restart and attempt to connect."

***Please note this screen will not change after this step

- Now turn your attention to the Red LED on the device to ensure no blink sequence error codes are given upon power-up



Reminder: Normal boot-up of the device will be shown by a 15-30 second solid red light, then the light will go out with no additional blinks. If additional blinks observed, please refer to the Error Code chart on the following page.

eLure™ Device - Error Code Reference Chart

Number of Blinks	Failing Point	Possible Reason	Possible Resolution
Blinking 1x per sec continuously	No Network Credentials (Device not Configured)	Device has not been configured to the Wi-Fi or during Alert resetting the button was held too long clearing Wi-Fi info	Configure device to the designated Wi-Fi
2 short blinks, 3 times	Cannot Connect to designated Wi-Fi	<ul style="list-style-type: none"> - Device may not be properly whitelisted - Wi-Fi Password entered wrong (if applicable) - Very Poor Wi-Fi Signal 	<ul style="list-style-type: none"> - Contact your I.T. Dept or Internet Service Provider to Whitelist the device MAC Address or the URL endurance.deltafive.com - <i>if password applicable:</i> clear Wi-Fi credentials and reconfigure (steps later in this document)
3 short blinks, 3 times	Cannot Connect to the Internet	IP Errors or Wi-Fi Policies Issue	Contact Delta Five for assistance via email at customersuccess@deltafive.com
4 short blinks, 3 times	Cannot Connect to the DNS		Contact Delta Five for assistance via email at customersuccess@deltafive.com
5 short blinks, 3 times	Cannot Connect to Delta Five	Primary issue for properties with ATT StayConnect	After the blink code, wait 5 seconds, press and release the Red LED button quickly. This device will likely now be syncing properly which you may verify via your Dashboard
6 short blinks, 3 times	Sync Rejected by the Server	Delta Five Test Server Error	Leave device plugged-in as it will sync within a few minutes