

# INSTALLATION & OPERATION INSTRUCTIONS



Our most versatile and energy-efficient dehumidifier, the **Santa Fe Oasis 105**, is perfect for a wide range of applications, including basements, attics, and crawl spaces. It features onboard digital controls, variable speed fan, dew point cut out, and a low maintenance positive pressure condensate drain.

Serial Number \_\_\_\_\_

Install Date \_\_\_\_\_

Sold By \_\_\_\_\_



Not for Portable Use in California & Washington

Patent: [thermastor.com/patents](http://thermastor.com/patents)

# Table of Contents

<b>Safety Instructions</b> .....	<b>3</b>
Intended Applications .....	3
Registrations .....	3
<b>Dehumidifier Set Up</b> .....	<b>4</b>
Items Included In Box.....	4
Important Precautions .....	4
Location Considerations.....	4
Installing Leveling Feet .....	4
<b>Drain Installation</b> .....	<b>5</b>
<b>Operation</b> .....	<b>6</b>
Controller Instructions .....	6
Control Functions .....	6
Modes of Operation .....	7
Using Onboard Control.....	7
Using Remote / Terminal Control.....	7
Terminal Block Control Operations.....	7
<b>Air Filtration</b> .....	<b>8</b>
Changing The Filter .....	8
<b>Basement/Crawl Space Installation</b> .....	<b>9</b>
<b>Ducting to Finished Areas (Optional)</b> .....	<b>10</b>
Attaching Supply Duct Collar.....	10
Recommended Installations.....	11
<b>Service</b> .....	<b>12</b>
Troubleshooting .....	12-13
<b>Electrical Requirements</b> .....	<b>14</b>
<b>Warranty</b> .....	<b>15</b>
<b>Warranty Registration Card</b> .....	<b>Back Cover</b>



4201 Lien Rd. Madison, WI 53704

1-800-533-7533

[www.Thermastor.com](http://www.Thermastor.com) | [www.Santa-Fe-Products.com](http://www.Santa-Fe-Products.com)

© 2016 Therma-Stor LLC

# Safety Instructions

**READ THE INSTALLATION, OPERATION AND MAINTENANCE INSTRUCTIONS CAREFULLY BEFORE INSTALLING AND OPERATING THIS DEVICE. PROPER ADHERENCE TO THESE INSTRUCTIONS IS ESSENTIAL TO OBTAIN MAXIMUM BENEFIT FROM YOUR SANTA FE DEHUMIDIFIER.**



## **WARNING!**

**THIS SYMBOL MEANS IMPORTANT INSTRUCTIONS. FAILURE TO HEED THEM CAN RESULT IN SERIOUS INJURY OR DEATH.**



## **CAUTION!**

**THIS SYMBOL MEANS IMPORTANT INSTRUCTIONS. FAILURE TO HEED THEM CAN RESULT IN INJURY OR MATERIAL PROPERTY DAMAGE.**

- Never operate a unit with a damaged power cord. If the power cord is damaged, it must be replaced by the manufacturer, its service agent, or a similarly qualified person in order to avoid a hazard.
- Do not unplug the unit by pulling on the cord. Grasp the plug firmly and pull it out of the wall socket or power receptacle.
- When plugging in the unit, use a Ground Fault Interrupter outlet.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience or knowledge, unless they have been given supervision or instruction concerning the use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.
- Never operate electrical equipment near or in standing water.
- Do not stick your fingers or other objects through the safety grill.
- The unit must be used in the upright position.
- When changing filters, do not stick fingers or other objects in the unit. Turn off unit when changing filter.
- Do not restrict airflow in to or out of the unit. This may cause the unit to overheat.
- The unit should never be serviced or cleaned while it is plugged in.
- Do not sit or stand on the unit, or use as a shelf or table.
- Before leaving the unit unattended, ensure children do not have access to the equipment. Do not allow children to play with or near the unit or in its air flow.
- The unit is designed to be installed indoors only.
- Contact installer or call 1-800-533-7533 for all repair or warranty needs.

## **Intended Application(s)**

The Santa Fe Oasis105 dehumidifier is intended for use in crawlspaces, basements and attics: however, the unit can be placed in almost any residential setting where dehumidification is desired.

The Santa Fe Oasis105 dehumidifier is designed to operate in temperatures between 49° and 115°F.

In order to efficiently control humidity levels, the area in which the dehumidifier is to be operated must be free of water intrusion or excessive fresh (outside) air infiltration. Before installing the Santa Fe Oasis105 dehumidifier, water intrusion and air infiltration problems should be addressed.

## **Registrations**



The Santa Fe Oasis105 dehumidifier conforms to unified standard UL 60335-2-40 and CSA standard C22.2.60335-2-40.

The Santa Fe Oasis105 is certified as a "Portable Dehumidifier" per 10CFR430 - Energy Conservation Program for Consumer Products.

Brand Name	Individual Model Number	Basic Model Number	Rating Conditions	Integrated Energy Factor (L/kWh)	Capacity (Pint/Day)
Santa Fe	Oasis105	105-P	65F/60%	2.85	67.93

# Dehumidifier Set Up

## Items Included in Box:

- Santa Fe Oasis105 Dehumidifier
- Santa Fe Oasis105 Dehumidifier Leveling Feet
- 8' Drain Hose and Drain Adapter
- MERV-13 Filter (Dimensions: 1" x 12" x 14")

## Important Precautions

- Do not install the Santa Fe Oasis105 dehumidifier with the intake or exhaust of the unit within 14" of a wall or other obstruction. Avoid directing the discharge air at people. The dehumidifier should be used in the upright position
- Do not place the unit where curtains or debris can be drawn into the intake and restrict airflow.
- The device is designed to be installed indoors in a space that is protected from rain and flooding.
- Do not operate in standing water or place the unit near open water. If used near a water source; be certain there is no chance the unit could fall into the water or get splashed and that it is plugged into a dedicated circuit and Ground Fault Circuit Interrupter (GFCI) protected outlet.
- Install the unit with enough space to access all sides for maintenance and service. The top panel needs to be removed in order to do repairs.
- DO NOT use the dehumidifier as a bench or table.
- DO NOT place the dehumidifier directly on structural building members without vibration absorbers or unwanted noise may result. Place the Santa Fe Oasis105 dehumidifier on supports to raise the base of the unit.

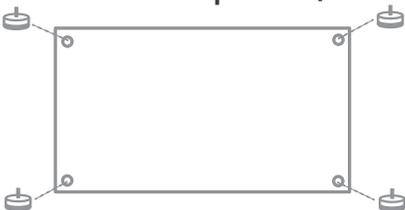
## Location Considerations

- Locate the dehumidifier near a suitable drain (8' drain hose included). Allow for proper drainage and routing of needed drain pipes.
- Locate the dehumidifier in an area where the cord's length (9') easily reaches a 115 VAC electrical outlet with a minimum of a 15 Amp circuit capacity.
- The unit is designed to operate while level. If the unit is placed on an unlevel surface, refer to section below (Installing Leveling Feet). Failure to level the unit may result in leakage or improper drainage.
- The unit should be suspended with a hang kit from the floor joists or placed on risers if there is any possibility of flooding. A flooded unit is not covered by warranty. Feet will be installed as a securing measure after the hang kit is put on the dehumidifier. DO NOT hang the Santa Fe Oasis105 dehumidifier from its' cabinet.
- Allow sufficient clearance to handle the unit's overall dimensions as well as any optional return and supply ductwork to the unit.
- Allow sufficient clearance for filter removal and to prevent airflow obstruction.

## Choose Weather To Place On Floor Or Hang Dehumidifier.

**⚠ CAUTION!** INTERNAL STOPS LIMIT FEET HEIGHT. DO NOT TIGHTEN FEET BEYOND THE RESISTANCE PROVIDED BY STOPS.

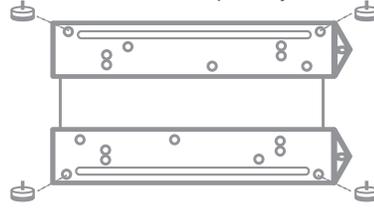
a. **If You Place On Floor**  
Attach leveling feet and use vibration pads and/or risers.



\* RECOMMEND 2" OFF GROUND

b. **If You Hang Dehumidifier**  
Use 2 Brackets\* Per Unit.

\* Brackets sold separately.



\* NOTE: LEVELING FEET HOLD BRACKET IN PLACE

**Example Of Hanging Option:**



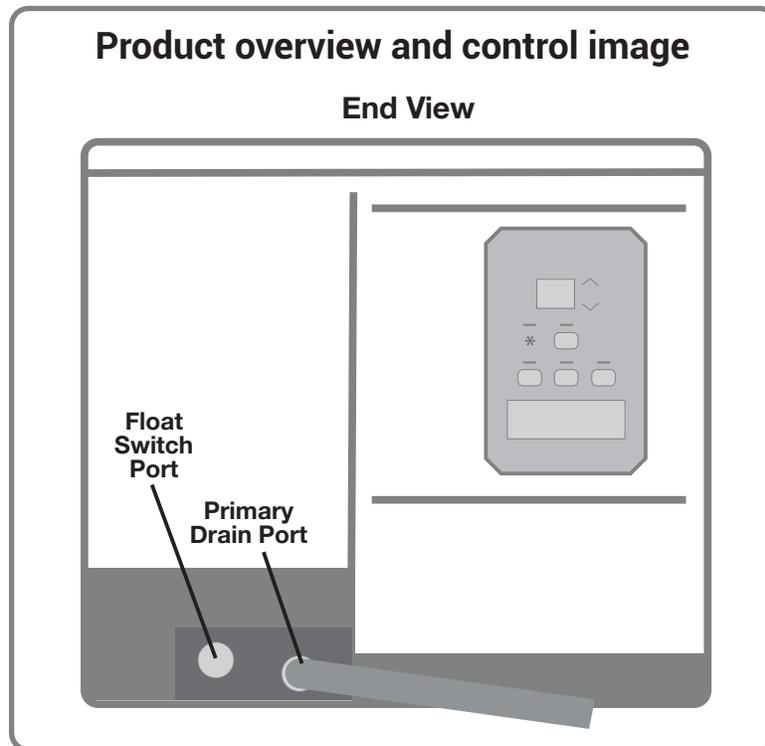
## Installing Leveling Feet

- Lay down a protective pad (pillow, blanket, etc.).
- Carefully turn unit onto side.
- Install leveling feet and adjust to the desired position to ensure unit is level for proper drainage.
- Carefully bring unit to upright position.
- Wait a minimum of 10 minutes before operating.

# Drain Installation

The Santa Fe Oasis105 dehumidifier generates condensate.

The Santa Fe Oasis105 features a positive pressure drain that does not require a P-Trap. The unit features an industry exclusive dedicated float switch port (float switch is not provided and must be purchased separately) to shut the Oasis105 off in the event the main drain port clogs or fails. In order to use this feature the internal plug needs to be knocked out. If the Oasis105 is located above or in the living space, according to code, a secondary drain pan is to be placed under the unit and a float switch should be wired to the dehumidifier.



Use care to keep the hose as flat to the floor as possible. Be sure the hose is not kinked or otherwise restricted so water can pass through the hose freely. Improper installation of the drain hose may result in water leakage.

If the Santa Fe Oasis105 dehumidifier is located too far from the floor drain and the provided hose does not reach, you may use a 1/2" PVC rigid pipe to extend the drain. Be sure the drain height is no higher than the Oasis drain port.

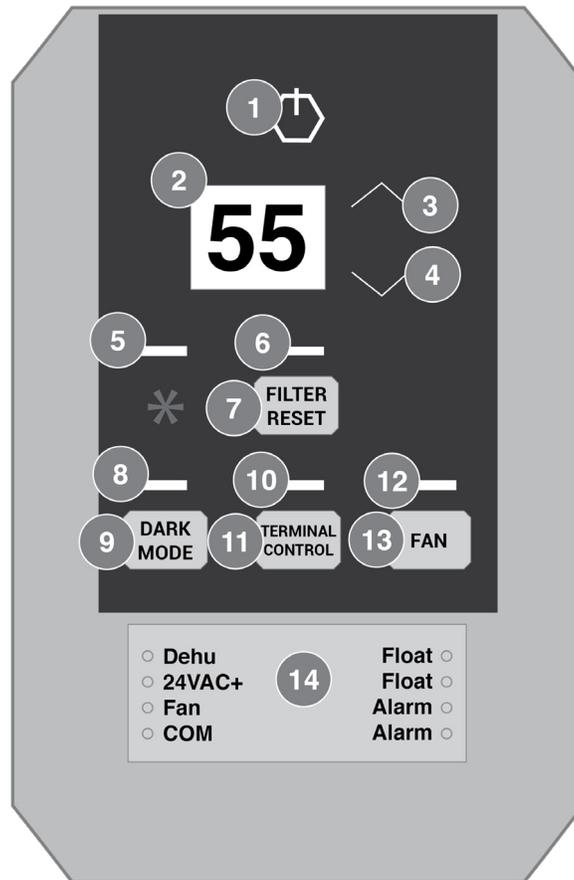
An optional condensate pump kit may be installed if lift is required to remove condensate.

## **⚠ CAUTION!**

**CHECK DRAIN LINE WHEN CHANGING FILTER TO ENSURE THERE IS NO BUILD UP OF ALGAE OR SLUDGE.**

# Operation

## Controller Instructions



### 1. Control Functions

#	Name	Notes
1	Power button	Press and Hold to turn off the unit
2	Display	Displays, RH set point, Error Codes and Fan Setting
3	Up button	Press to raise RH set point
4	Down button	Press to lower RH set point
5	Defrost indicator	When lit indicates unit is in defrost
6	Filter indicator	When lit indicates a filter change is needed
7	Filter button	Press Filter button after filter is changed to reset
8	Dark Mode indicator	When lit indicates unit is in Dark Mode
9	Dark Mode button	Press to enter or leave Dark Mode (no lights on)
10	Terminal Control indicator	Indicates unit is looking for external input signals
11	Terminal Control button	Activates or Disables external control
12	Fan indicator	Indicates unit fan is on
13	Fan button	Changes fan modes from Low (Lo), Auto(Au) and High (Hi) press and hold button for High override.
14	Terminal block	Used to wire in external signals when in Terminal Control Mode

# Operation (Continued)

## Modes of Operation

### Using Onboard Control

The Santa-Fe Oasis is designed for plug and play operation. Simply plug in the unit and route a condensate line to a drain. Press the Power button to turn on the unit. The unit is factory set at 55%RH. To change the RH% settings press the up and down arrows to adjust target RH%.

The unit is factory set to AUTO fan speed. This is the most efficient operating speed. Press the FAN button to toggle fan speed from AUTO to LOW, this is the slowest fan speed allowing for the quietest operating mode. Continue to press the FAN button in order to toggle to HIGH, this is a preset fan speed when the unit is ducted to insure no loss in performance for up to 0.4" of static resistance. When static pressure resistance is in excess of 0.4" but less than 1.0" of static resistance, Press and Hold the FAN button for 3 seconds, this will enter High Override mode, this changes the High setting. Press the up arrow to 99 in order to operate the fan at its maximum speed. Once High Override has been set, when toggling between the three modes, HIGH will no longer be the factory setting it will be the overridden value. For this product the Factory default value for HIGH is 70. To return to factory default, press and Hold the FAN button for 3 seconds and use the up and down arrows to return the value to 70. In order for the unit to function correctly, the Value must remain at 70 or higher for this unit.

### Using Remote / Terminal Control

To operate the unit using remote control. Press the TERMINAL button, the display will now show TC. This means terminal control. When operating in terminal control, the unit will no longer use its onboard sensors, it will turn on and off when a signal is sent. That signal can be anywhere from 4V to 30V in AC or DC configurations.

While in Terminal Control mode, the unit FAN speed is configurable based on the application. In the rare instance when an Error code is triggered on the unit, the alarm terminals will receive a 24Vac signal. When wired effectively this signal can be used to actuate a buzzer or turn on a warning light.



- When the Terminal Control button is pressed, the display will show "tc".
- The Terminal Control button is used to activate the "DEHUM" input on the terminal block.
- This must be activated when an external control is used to control RH. When Terminal Control is active, the internal RH sensor is disabled.
- Remove the cover from the user interface to expose the terminal block inputs & outputs.

### Oasis105 Terminal Block Control Operations:

**DEHUM:** Dehumidification (Fan and Compressor) Control Input.

**24VAC (10VA MAX):** Transformer High Side Output to External Control.

**Fan:** Fan Control Input.

**24V COM:** 24VAC Power Transformer Neutral Side Output to External Control.

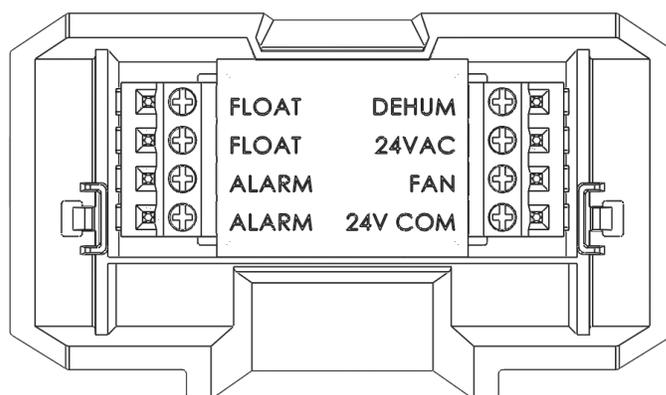
**FLOAT:** External Low Voltage Float Switch or Water Sensor Input (Use Normally Closed Switch).

**FLOAT:** External Low Voltage Float Switch or Water Sensor Input (Use Normally Closed Switch).

**Alarm:** Normally closed contact that opens if internal error is detected.

**Alarm:** Normally closed contact that opens if internal error is detected.

### Backside of Terminal Cap



## CAUTION!

**THE ON-BOARD TRANSFORMER ONLY HAS A 10VA POWER SUPPLY. IT DOES NOT HAVE ENOUGH POWER TO CONTROL ADDITIONAL COMPONENTS BEYOND AN EXTERNAL CONTROL. IF OTHER COMPONENTS (SUCH AS A VENTILATION DAMPER) ARE BEING CONNECTED, DRAW POWER FROM THE MAIN HVAC SOURCE AND CONNECT A 24V COM WITH THE COM ON THE HVAC SYSTEM LOW VOLTAGE TRANSFORMER.**

# Air Filtration

The Santa Fe Oasis105 dehumidifier is equipped with MERV-13 air filter (89-90% ASHRAE dust spot). The filters should be checked and replaced every three to six months. Operating the unit with a dirty filter will reduce dehumidifier capacity and efficiency.

DO NOT operate the unit without a MERV-8, MERV-11 or MERV-13 filter. Filter non-compliance voids the product warranty.

## CAUTION!

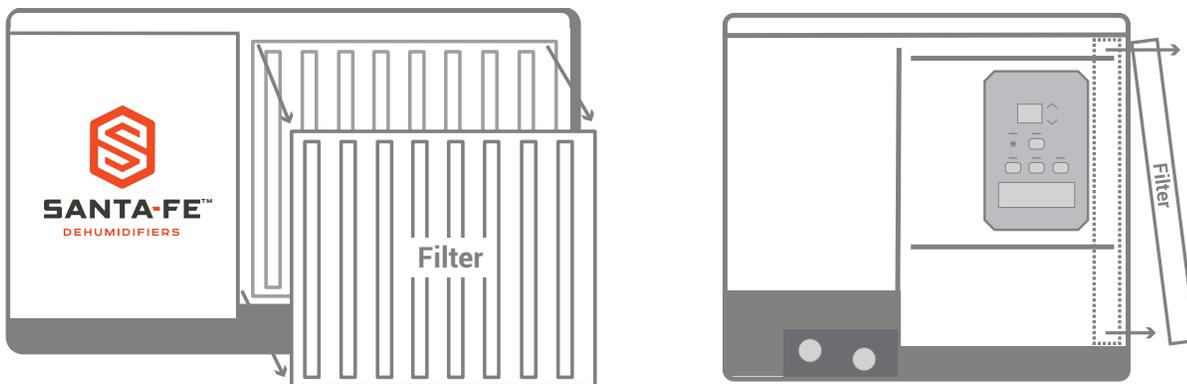
**MAKE SURE UNIT IS OFF BEFORE CHANGING THE FILTER. FAILURE TO FOLLOW FILTER HANDLING INSTRUCTIONS MAY RESULT IN IMPROPER FUNCTION OF THE DEHUMIDIFIER AND CAUSE PREMATURE FILTER WEAR OR UNIT DAMAGE.**

### Changing the Filter

For greatest filtration and efficiency of the Santa Fe Oasis105 dehumidifier, it is recommended the air filters be replaced every three to six months.

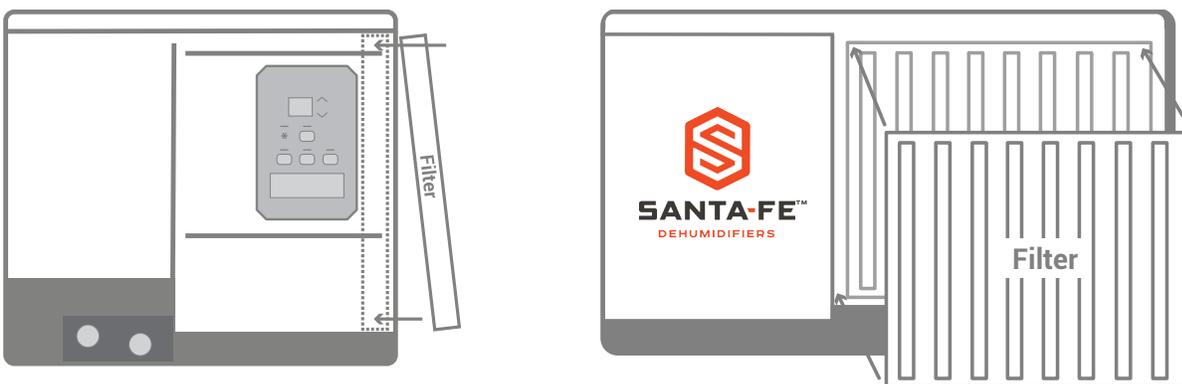
#### Step 1 - Removing the Filter:

Remove MERV-13 filter by gently pulling on the bottom of the filter frame.



#### Step 2 - Replacing the Filter:

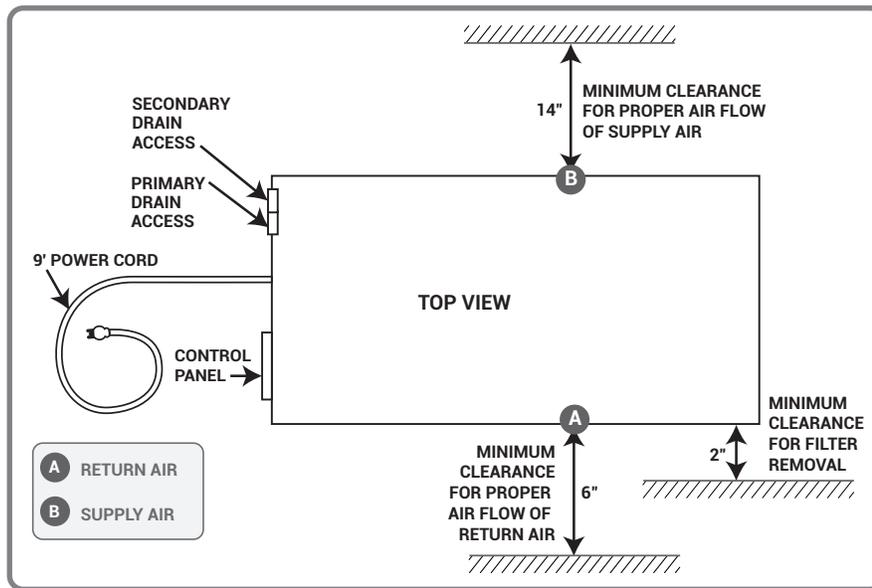
Angle the top of the MERV-13 filter under the tab and gently slide the filter into the filter slot. Do not force. If resistance is felt, check alignment for obstructions or debris inside the filter housing. Be sure the arrows on the filter are facing into the dehumidifier.



# Basement/Crawl Space Installation

1. The Oasis105 must operate in an enclosed area to be most effective. Close all exterior vents, doors, windows, and other outside openings to the space. The effectiveness of the dehumidifier depends on the rate at which new moisture-laden air enters the room.
2. Place dehumidifier in a central location that does not restrict the airflow of the air intake and air outlet.
3. The dehumidifier must be installed on a level floor to ensure water drains out of the unit correctly.
4. There should be a minimum of 14 inches clearance around the dehumidifier. The unit will produce heat while in operation and should not be operated in an enclosed small space like a closet unless it is ducted.

The Oasis105 is designed to operate between 49 °F and 115 °F. If the inlet air temperature is out of this range, the unit will display an error code and not operate.



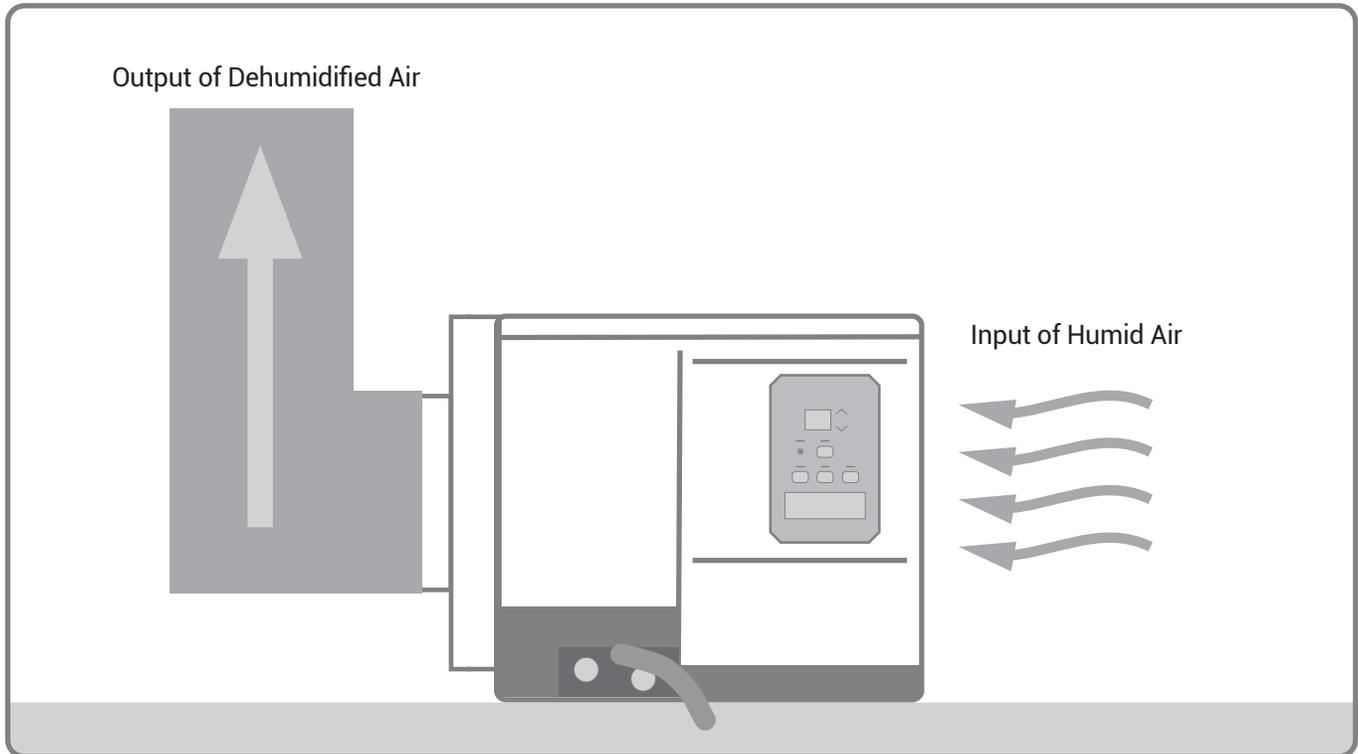
# Ducting To Finished Areas (Optional)

A supply duct collar is an optional accessory for the Santa Fe Oasis105 and not included with the unit.

## Attaching Supply Duct Collar

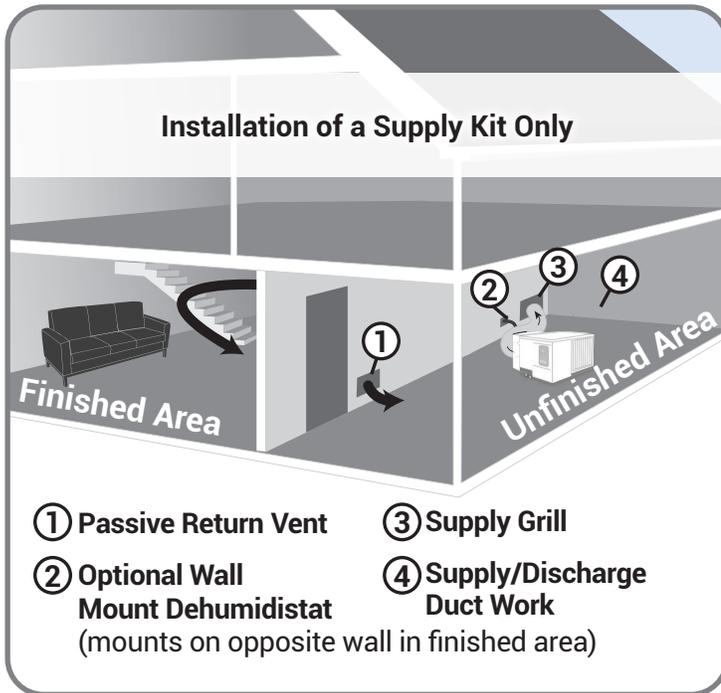
### Supply Air Outlet

A 10" diameter supply plenum and duct collar (sold separately) can be attached to the Oasis105.



# Ducting To Finished Areas (Optional)

## Recommended Installations



- Place the Santa Fe dehumidifier in the unfinished area of the basement, near a drain access (condensate will drain via gravity or with an optional pump kit).
- Using the supply duct collar, supply the dry air from the dehumidifier into a large, open area in the finished section of the basement.
- Place a return grill / passive vent on the other side of the wall that separates the finished and unfinished areas. This will allow for a circular air flow throughout the basement.
- The passive grill will prevent the unfinished room from being placed under a negative pressure and also allow the dehumidifier to focus on keeping the unfinished area dry as well.
- The onboard dehumidistat control can be used on the unit for this application or a 24 volt dehumidistat can be placed in the finished basement as well.
- Be sure to keep all doors open to any other rooms in the basement to help with proper air circulation (bedrooms, bathrooms, etc.)

# Service - Troubleshooting

## CAUTION!

TROUBLESHOOTING SHOULD BE PERFORMED BY A QUALIFIED HVAC TECHNICIAN.

Display Code	Error Name	Possible Reason	Troubleshooting Procedure	Service Required
E1	Ambient sensor	<ol style="list-style-type: none"> <li>Defective sensor</li> <li>Unplugged sensor</li> </ol>	<ul style="list-style-type: none"> <li>Dehumidifier fan will circulate air for 1 minute.</li> <li>Dehumidifier compressor will activate for 15 minutes.</li> <li>This process will repeat every 15 minutes.</li> </ul>	No
E2	Low dew point	Sensor reading incoming air dew point is under 40°F	<ul style="list-style-type: none"> <li>Dehumidifier will circulate air for 50 seconds every 15 minutes.</li> <li>Dehumidifier will not operate until incoming air dew point reads above 40°F.</li> </ul>	No
E3	Low refrigerant	Evaporator coil temp is too high, during extended operation	Dehumidifier will go into lock-out mode for 1 hour and then attempt to activate compressor.	Yes
E4	Float switch	<ol style="list-style-type: none"> <li>Tripped float switch</li> <li>Loose connection</li> <li>Terminal block unplugged from unit</li> </ol>	The compressor and fan in the dehumidifier will remain off until the connection is fixed or the water event that activated the switch is resolved.	No
E5	Coil temperature sensor	<ol style="list-style-type: none"> <li>Defective sensor</li> <li>Loose connection</li> </ol>	<ul style="list-style-type: none"> <li>Dehumidifier will go into lock-out mode for 1 hour and then activate compressor for 15 minutes.</li> <li>After the compressor runs for 15 minutes, the unit will go into defrost mode for 30 minutes.</li> <li>This process will repeat.</li> </ul>	No

# Service - Troubleshooting

Display Code	Error Name	Possible Reason	Troubleshooting Procedure	Service Required
E6	Temperature too high	Sensor reading incoming air temp is over 120°F	<ul style="list-style-type: none"> <li>Dehumidifier will circulate air for 15 minutes every hour.</li> <li>Dehumidifier will not operate until incoming air temp sensor reads below 120°F</li> </ul>	No
E7	Temperature too low	Sensor reading incoming air temp is under 40°F	<ul style="list-style-type: none"> <li>Dehumidifier will circulate air for 50 seconds every 15 minutes.</li> <li>Dehumidifier will not operate until incoming air temp reads above 40°F.</li> </ul>	No
E8	Communication from power board is not being received	<ol style="list-style-type: none"> <li>There is a cable connection issue</li> <li>Defective power board</li> </ol>	The power board will continue to run unit using the last settings but changes to operation cannot be made until communication is restored.	Yes, only if operational changes are required
E9	Over pressure refrigeration system	<ol style="list-style-type: none"> <li>High pressure sensor has tripped due to excess pressure in the refrigeration system</li> <li>Incoming air temp is too high</li> </ol>	Power board will be in system protection mode.	Yes, only if the error persists when operating below 90°F incoming air



# Warranty

---

Effective January 1, 2024

**Limited Warranty.** Therma-Stor, LLC ("Therma-Stor") warrants as follows: (i) Santa Fe dehumidifiers ("Product") will be free of material defects in workmanship or materials for a period of 5 years ("Five-Year Warranty") following the date of initial purchase of such Product by an original customer purchasing from Therma-Stor or an authorized reseller ("Customer"); and (ii) the Product's components will be free of material defects in workmanship or materials for a period of six (6) years following the date of initial purchase of such Product by a Customer.

**Limitation of Remedies.** CUSTOMER'S SOLE AND EXCLUSIVE REMEDY UNDER THE ABOVE LIMITED WARRANTY AND THERMA-STOR'S ENTIRE LIABILITY THEREUNDER, SHALL BE, AT THE SOLE OPTION OF THERMA-STOR, REPLACEMENT OR REPAIR OF SUCH PRODUCT OR ITS COMPONENTS ("COMPONENTS") BY THERMA-STOR OR THERMA-STOR'S AGENTS ONLY. REFRIGERANT, PIPING, SUPPLIES, TRANSPORTATION COSTS, LABOR COSTS INCURRED IN REPAIR OR REPLACEMENT OF SUCH COMPONENTS ARE NOT INCLUDED. THIS DISCLAIMER AND EXCLUSION SHALL APPLY EVEN IF THE EXPRESS WARRANTY AND LIMITED REMEDY SET FORTH HEREIN FAILS OF ITS ESSENTIAL PURPOSE. CUSTOMER ACKNOWLEDGES THAT NO REPRESENTATIVE OF THERMA-STOR OR OF ITS AFFILIATES OR RESELLERS IS AUTHORIZED TO MAKE ANY REPRESENTATION OR WARRANTY ON BEHALF OF THERMA-STOR OR ANY OF ITS AFFILIATES OR RESELLERS THAT IS NOT IN THIS AGREEMENT.

**Disclaimer of Warranties.** EXCEPT FOR ABOVE LIMITED WARRANTY, WHICH IS THE SOLE AND EXCLUSIVE WARRANTY PROVIDED WITH RESPECT TO THE PRODUCT AND ITS COMPONENTS, THERMA-STOR HEREBY DISCLAIMS ALL EXPRESS AND IMPLIED WARRANTIES, INCLUDING, WITHOUT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

**Warranty Limitations.** The foregoing limited warranty extends only to a Customer and shall be null and void upon attempted assignment or transfer. A "defect" under the terms of the limited warranty shall not include problems resulting from Customer's or Customer's employees', agents', invitees' or a third party's misuse, improper installation, improper design of any system in which the Product is included, abuse, lack of normal care, failure to follow written instructions, tampering, improper repair, or freezing, corrosion, acts of nature or other causes not arising out of defects in Therma-Stor's workmanship or material. If a Product or Component is replaced while under warranty, the applicable limited warranty period shall not be extended beyond the original warranty time period. The limited warranty does not cover any costs related to changes to a Product or Component that may be required by any codes, laws, or regulations that may become effective after initial purchase of the Product by Customer.

**Customer Responsibilities.** As a further condition to obtaining warranty coverage hereunder, the Customer must send a valid warranty claim to Therma-Stor such that Therma-Stor receives such claim prior to the end of the applicable warranty period. Therma-Stor shall have no obligation hereunder with respect to any claim received by Therma-Stor after the expiration of the applicable warranty period. As a further condition to obtaining warranty coverage hereunder, the Customer must present forms of invoices evidencing proof of purchase of a Product. If such invoices do not clearly indicate the date of initial purchase by a Customer, the applicable Product's date of manufacture will be used instead of the date of initial purchase for the purpose of calculating the commencement of the applicable warranty period. Warranty service must be performed by Therma-Stor or a servicer authorized by Therma-Stor. In order to obtain warranty service, the Customer should call Therma-Stor at 1-800-533-7533 and ask for the Therma-Stor Products Service Department, which will then arrange for applicable warranty service. Warranty service will be performed during customary, daytime working hours. If the Product must be shipped for service, Customer shall be solely responsible for properly packaging the Product, for all freight charges, and for all risk of loss associated with shipment.

**Limitation of Liability.** IN NO EVENT SHALL THERMA-STOR, IN CONNECTION WITH THE DESIGN, SALE, INSTALLATION, USE, REPAIR, REPLACEMENT OR PERFORMANCE OF ANY PRODUCT, COMPONENT, PART THEREOF OR WRITTEN MATERIAL PROVIDED THEREWITH, BE LIABLE, TO THE EXTENT ALLOWED UNDER APPLICABLE LAW, UNDER ANY LEGAL THEORY FOR ANY SPECIAL, DIRECT, INDIRECT, COLLATERAL OR CONSEQUENTIAL DAMAGES OF ANY KIND. NOTWITHSTANDING THE ABOVE LIMITATIONS AND WARRANTIES, THE SOLE AND EXCLUSIVE LIABILITY OF THERMA-STOR, REGARDLESS OF THE NATURE OR THEORY OF THE CLAIM, SHALL UNDER NO CIRCUMSTANCES EXCEED THE PURCHASE PRICE OF THE PRODUCT, COMPONENT OR PART UPON WHICH THE CLAIM IS PREMISED.

**Applicable Law and Venue.** ANY ARBITRATION, ENFORCEMENT OF AN ARBITRATION OR LITIGATION RELATED TO THE PRODUCT WILL BE BROUGHT EXCLUSIVELY IN DANE COUNTY, WISCONSIN, AND CUSTOMER CONSENTS TO THE JURISDICTION OF THE FEDERAL AND STATE COURTS LOCATED THEREIN, SUBMITS TO THE JURISDICTION THEREOF AND WAIVES THE RIGHT TO CHANGE VENUE. CUSTOMER FURTHER CONSENTS TO THE EXERCISE OF PERSONAL JURISDICTION BY ANY SUCH COURT WITH RESPECT TO ANY SUCH PROCEEDING.

**Miscellaneous.** If any term or condition of this Limited Warranty is found by a court of competent jurisdiction to be invalid, illegal or otherwise unenforceable, the same shall not affect the other terms or conditions hereof or thereof or the whole of this Limited Warranty. Any delay or failure by Therma-Stor to exercise any right or remedy will not constitute a waiver of Therma-Stor to thereafter enforce such rights.

# Warranty Registration Card

**IMPORTANT WARRANTY INFORMATION - DO NOT DISCARD**

**REGISTER YOUR PRODUCT.**

**WARRANTY**

**WARRANTY**

SERIAL  
NUMBER ▶

PART  
NUMBER ▶

[www.thermastor.com/registration](http://www.thermastor.com/registration)

**Register your product  
using the serial number  
and part number above at  
[www.thermastor.com/registration](http://www.thermastor.com/registration)**

**This is important  
Warranty Information.  
Please DO NOT DISCARD!**

[Santa-Fe-Products.com](http://Santa-Fe-Products.com)  
1.800.533.7533

