

5605 Sunrise Court Bellvue, CO 80512

## PACKTITE WARRANTY

Due to the nature of the products sold by PackTite, (bedbug control) we do not accept returns or offer refunds for products.

PackTite offers a FREE, 90 day limited warranty for repairs and replacement parts:. **This** warranty applies only to the PackTite Heating Unit.

## **TERMS and Instructions:**

- 1. Contact PackTite at: <a href="mailto:service@packtite.com">service@packtite.com</a>
- 2. The customer MUST provide a dated receipt as proof of purchase (and proof of purchase date) in order to qualify for the warranty.
- 3. No shipping or handling charges will be charged for replacement parts covered under this warranty.
- 4. In some cases we may request that the broken or faulty part/unit be returned to PackTite for examination. In such cases, PackTite will provide shipping labels for the return at no cost to the customer.