



PackTite Recalls Bed Bug Heating Units Due to Fire Hazard

Consumers should stop using this product unless otherwise instructed. It is illegal to resell or attempt to resell a recalled consumer product.

Recall date: December 10, 2013

Recall number: 14-048

Name of product:

PackTite™ Heating Units for Bed Bug Control

Hazard:

The bed bug heaters can overheat, melt and cause a fire, posing a fire hazard.

Remedy:

[Replace](#)

Consumer Contact:

PackTite toll-free at (866) 520-7952 from 8 a.m. to 8 p.m. MT, by email at recall@packtite.com, or online at www.packtite.com and click on Product Recall for more information.

[Report an Incident Involving this Product](#)

Units

About 9,000

Description

This recall involves PackTite bed bug heating units sold with PackTite™ original bed bug treatment systems. Consumers place items for bed bug treatment inside PackTite's black canvas bag and turn the heater on inside the bag. The white heaters are attached to a black wire frame that fits in the bag. PackTite™ is printed in white on the bag. The bags measure 36 inches long by 19 inches wide by 24 inches tall. The recalled heaters do not have any visible text on the up-facing side of the heater casing, but they do have reset instructions on the underside of the heater.

Incidents/Injuries

PackTite has received three consumer complaints of heaters overheating, melting and, in one case, the items being treated were singed. No injuries have been reported.

Remedy

Consumers should immediately stop using the recalled heating units and contact PackTite for a free replacement

heater

Sold at

Pest control companies and pest control product distributors nationwide, including Atlantic Pest Solutions, Bedbug Central, Bedbug Supply, Broadway Exterminating, Dana Pest Control, Do My Own Pest Control, Grainger, M&M Environmental Isotech, K-9 Sweeps, Orkin, Pestaway, Round-the-Clock Pest Control, Steritech, Stern Environmental, Tallman Scientific, Univar and US Bedbugs from October 2009 through January 2013 for between \$300 and \$330 for the system and \$53 for the heater when sold separately.

Manufacturer

Nuvenco Inc., dba PackTite™, of Ft. Collins, Colo.

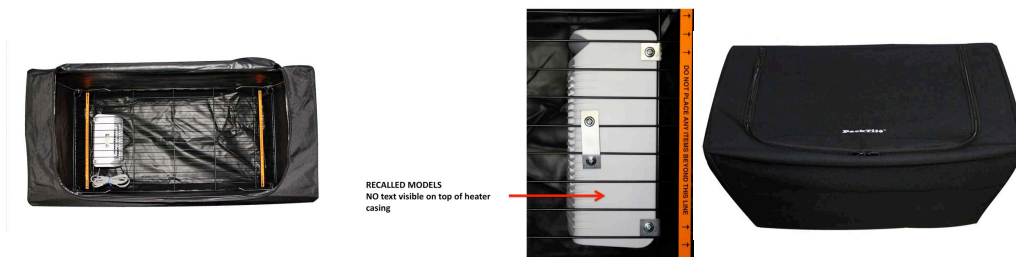
Manufactured in

United States

The U.S. Consumer Product Safety Commission is charged with protecting the public from unreasonable risks of injury or death associated with the use of thousands of types of consumer products under the agency’s jurisdiction. Deaths, injuries, and property damage from consumer product incidents cost the nation more than \$1 trillion annually. CPSC is committed to protecting consumers and families from products that pose a fire, electrical, chemical or mechanical hazard. CPSC’s work to help ensure the safety of consumer products - such as toys, cribs, power tools, cigarette lighters and household chemicals — contributed to a decline in the rate of deaths and injuries associated with consumer products over the past 40 years.

Federal law bars any person from selling products subject to a publicly-announced voluntary recall by a manufacturer or a mandatory recall ordered by the Commission.

To report a dangerous product or a product-related injury go online to www.SaferProducts.gov or call CPSC's Hotline at (800) 638-2772 or teletypewriter at (301) 595-7054 for the hearing impaired. Consumers can obtain news release and recall information at www.cpsc.gov, on Twitter @[OnSafety](https://twitter.com/OnSafety) or by subscribing to CPSC's [free e-mail newsletters](#).



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